#### **Alternate Access Plan**

### **Purpose of the Alternate Access Plan**

In compliance with Section 504 of the Rehabilitation Act of 1973 and ADA as amended in 2008, the TBR shall apply THEC's identified accessibility guidelines to Informational Materials and Technology products and services that it adopts, buys, creates, uses and maintains. When informational materials and technologies do not conform to those guidelines, an alternative access plan will be developed to address the accessibility. This form is used to describe the alternate access plan.

#### Instructions

- 1. Alter the bolded areas in brackets ([]) to reflect the titles of the responsible persons for this plan.
- 2. The requesting department Accessibility Liaison/Accessibility Team is responsible for completing sections 1 through 3 below.
- 3. The requesting department will obtain the appropriate administrative approvals in section 4.
- 4. The appropriate administrator will either a) approve the form and return it to the requesting department for processing or b) return the form unsigned. An unsigned form indicates the plan is not approved and must be revised to meet accessibility standards.
- 5. The **[department executive administrator]** or designee is responsible for returning the approved original document along with all associated AIMT adoption/procurement documents to the department Accessibility Liaison upon signature. The liaison will provide copies to those individuals identified in section 3, number 3 (Responsible Person(s) and upload all AAP documentation to the AIMT Web Form.

#### **Section 1. Plan Creator Information**

Name	Title	Unit	Date
Courtney Boren	OTA Program Director		December 13, 2023
Office Phone	Office Location	Postal	
423=787-8183	Niswonger Campus office 291	37745	

# Section 2. Description of the Affected Informational Material and Technology Purchase

### Docusign Envelope ID: CCC8046B-FB26-4F39-B22F-5DA9A55365B8

Affected product is a:	Web-based diagnostic videos	
Product Name:	Symptom Media	
Product Description:	Mental health training through a film library and simulations.	
Product Purpose:	The purpose is for users to learn and recognize mental health symptoms and interview strategies through an ethical means that does not exploit individuals with serious mental illness.	

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Section 3. How will "Alternate Access" (AA) be provided?

1. Description of the issue: Summarize what part of the informational material/technology has an accessibility issue and is not accessible per AIMT guidelines.	All areas are supported or partially supported by the platform. 20 areas are partially supported Descriptive alt text is provided for most of the graphics, however:  1. Alt text is not descriptive for the avatar graphic 2. Alt text is not descriptive for chat icon 3. Collapse/expand icon is mislabeled Videos include captions, but they are not completely accurate, and are in some cases delayed. Screen reader mostly identifies page structure and relationships of different elements, except for the navigation sidebar, whose role is not marked. Most interface components have an appropriate name/role, except for one button that controls the state of the sidebar, and is missing the appropriate aria attributes. Most elements do not convey information through color alone. Most functions can be operated using keyboard only and do not have any keyboard trap. Most modules provide a mechanism to extend time limit. Most modules can zoom 200% without loss of content.
2. Persons or groups affected: List the person(s) or groups who may/will be affected by this issue, including the total number of affected persons. (general public, visitors, students only, employees, etc.).	Students enrolled in OTAP 1360 & OTAP 2310. The maximum number of students per calendar year affected would be 14.
3. Responsible person(s): List the name(s) and titles of the employee(s) who will be responsible for implementing equally effective alternate access for the specified accessibility issue as described in Number 1.	Courtney Boren, MS, OTR/L, OTA Program Director
4. How will AA be provided:  Describe in detail how the responsible unit(s)/person(s) equally effective alternate access will be communicated and what will be provided. Attach a separate sheet – see AAP attachment below and the Accessibility Conformance and Remediation Form.	Alternate Access will be provided should issues arise and will be addressed on an as-needed basis.

5. AA Resources Required: List any resources required (including training, equipment, additional staff, etc.) to provide alternate access for the known issue.	Additional resources include communication with the OTA faculty and Disabilities Services for accommodations related to using this platform to complete homework assignments.	
6. Repair Information: Include the following information in this section: a. Provide a brief description or any relevant information regarding repair of the issue by the vendor or Third Party Service Provider, as well as the completion date. Attach applicable documentation and the Accessibility Conformance and Remediation Form.	No repair information provided by the vendor.	
7. Timeline for Unforeseen events:  A timeline to plan create, implement, and follow up on plans for accommodation for access concerns/issues that are beyond the accessible procurement process and/or outside of the realm of the questions above.	When students are issued a license for the product, the following steps will be followed:  I. Students will be instructed in its usage.  II. Students will provide contact information.  III. Students will be notified of who to contact when issues arise.  Issues will be addressed as needed should any occur.	

# **Section 4. Administrative AAP Approvals**

By signing this request, you affirm that the plan has been reviewed and is an acceptable solution that meets TBR AIMT Accessibility Guidelines.

Department Head [or other responsible party]	Cartney Boren	Date: 7/29/2024
Executive [or other responsible executive]	Sheila Williams	Date: 7/29/2024

## **AAP** attachment

4. How will AA be provided: (continue from item 4 in section 3)