

Alternate Access Plan

Purpose of the Alternate Access Plan

In compliance with Section 504 of the Rehabilitation Act of 1973 and ADA as amended in 2008, the TBR shall apply THEC's identified accessibility guidelines to Informational Materials and Technology products and services that it adopts, buys, creates, uses and maintains. When informational materials and technologies do not conform to those guidelines, an alternative access plan will be developed to address the accessibility. This form is used to describe the alternate access plan.

Instructions

1. Alter the bolded areas in brackets ([]) to reflect the titles of the responsible persons for this plan.
2. The requesting department Accessibility Liaison/Accessibility Team is responsible for completing sections 1 through 3 below.
3. The requesting department will obtain the appropriate administrative approvals in section 4.
4. The appropriate administrator will either a) approve the form and return it to the requesting department for processing or b) return the form unsigned. An unsigned form indicates the plan is not approved and must be revised to meet accessibility standards.
5. The **[department executive administrator]** or designee is responsible for returning the approved original document along with all associated AIMT adoption/procurement documents to the department Accessibility Liaison upon signature. The liaison will provide copies to those individuals identified in section 3, number 3 (Responsible Person(s) and upload all AAP documentation to the AIMT Web Form.

Section 1. Plan Creator Information

Name Gail Winkler, MHIIM, RHIA	Title Director HIM Program	Unit HIM Dept/Health Programs	Date 11/20/23
Office Phone 423-585-6990	Office Location Tech 118-1	Postal 27813	

Section 2. Description of the Affected Informational Material and Technology Purchase

Affected product is a:	Nuance Clintegrity Software
Product Name:	Nuance Clintegrity Software
Product Description:	The software is web-based software for medical coding and record management software
Product Purpose:	Utilization of health information management software functions in healthcare in the educational setting for HIM and Medical Coding students to learn these functions.

Section 3. How will “Alternate Access” (AA) be provided?

<p>1. Description of the issue: Summarize what part of the informational material/technology has an accessibility issue and is not accessible per AIMT guidelines.</p>	None at this time.
<p>2. Persons or groups affected: List the person(s) or groups who may/will be affected by this issue, including the total number of affected persons. (general public, visitors, students only, employees, etc.).</p>	There are 30 licensed users including students and HIM faculty and adjunct faculty.
<p>3. Responsible person(s): List the name(s) and titles of the employee(s) who will be responsible for implementing equally effective alternate access for the specified accessibility issue as described in Number 1.</p>	HIM faculty and adjunct faculty.
<p>4. How will AA be provided: Describe in detail how the responsible unit(s)/person(s) equally effective alternate access will be communicated and what will be provided. Attach a separate sheet – see AAP attachment below and the Accessibility Conformance and Remediation Form.</p>	Alternate access will be provided should issues arise and will be addressed on an as-needed basis.
<p>5. AA Resources Required: List any resources required (including training, equipment, additional staff, etc.) to provide alternate access for the known issue.</p>	Would be determined on an as-needed basis should alternate access be necessary.
<p>6. Repair Information: Include the following information in this section: a. Provide a brief description or any relevant information regarding repair of the issue by the vendor or Third Party Service Provider, as well as the completion date. Attach applicable documentation and the Accessibility Conformance and Remediation Form.</p>	Nuance tests for 508 compliance using third party software and will correct all internally or client discovered issues as needed.
<p>7. Timeline for Unforeseen events: A timeline to plan create, implement, and follow up on plans for accommodation for access concerns/issues that are beyond the accessible procurement process and/or outside of the realm of the questions above.</p>	Timeline for any accessibility issues discovered will be determined based on the issue at the time discovered.

Section 4. Administrative AAP Approvals

By signing this request, you affirm that the plan has been reviewed and is an acceptable solution that meets TBR AIMT Accessibility Guidelines.

Department Head [or other responsible party] <i>Paul Winkler, M.D., M.P.H.</i>		Date: 11/20/2023
Executive [or other responsible executive] <i>Stacia Williams</i>		Date: 11/20/2023

AAP attachment

4. How will AA be provided: (continue from item 4 in section 3)

See item 4 in section 3: Vendor will work with HIM faculty on alternate access if an accessibility issue arises.