



# vFire Accessibility Statement

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Date Updated	28 April 2015
Document Type	Accessibility Statement

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# Document Version History

Version No	Date updated	Notes	Author/Reviewer
1.1	28 April 2015	Copy-edit and layout	Elzette Wilkinson

# vFire Accessibility Statement

## *Alemba's Commitment to Accessibility*

Alemba undertakes evaluation for Section 508 compliance for each version of its software platform that will have material impact on the functioning of accessibility features.

The vFire application provides access to its functionality through three different interfaces using active X, Silverlight and HTML. The HTML interface is targeted by Alemba to provide an interface that is suitable for accessibility.

Interface	Description	Section 508
vFire Core	Core administration application	No
vFire-Core HTML Officer	Application that allows Incident and Task management.	Yes
vFire-HTML Portal	End user customer portal that allows calls and requests to be logged and updated.	Yes
vFire Officer and vFire Portal	Graphical user interface that allows access to call logging functionality.	No

vFire is constructed as illustrated in Diagram 1 below with three types of interfaces that access the product functionality.

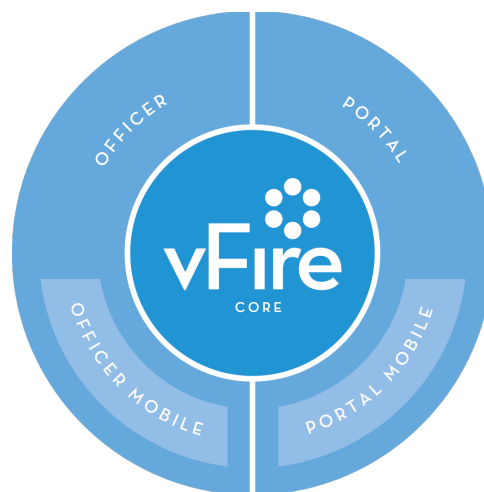


Diagram 1 : vFire Application Structure.

The vFire Core HTML Officer and vFire Core HTML Portal interfaces are built with full consideration of section 508 compliance.

This evaluation focused on testing each component of vFire against federal standards of Section 508 compliance. The areas covered include software application.

Creating accessible products is important to Alemba. We understand the diverse employment needs of our global community. Accessibility and usability are good practices for all end users. Our evaluation efforts will be on-going as new updates to interfaces are produced and the product moves to be accessed from a single HTML 5 interface.

The attached copy of the Voluntary Product Accessibility Template (VPAT) relating to the version 9.x of vFire core was conducted before Alemba took over the management of the product from VMware on July 1, 2014 and is still branded as VMware Service Manager. The VPAT is supplied as Attachment 1.