

Accessibility Conformance and Remediation Form

Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
 - Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
 - Gaps identified in other product support documentation
 - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
 - Open: The issue has not yet been resolved
 - Closed: The issue has already been resolved
 - I/P: The issue is currently under investigation
 - Other
4. **Disposition:** Enter one of the following values:
 - Planned: The issue will be resolved
 - Deferred: The issue will not be resolved
 - I/P: The issue is currently under investigation
 - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

Vendor/Product Information

| | |
|---------------------|---|
| Vendor Name | YouScience |
| Product Name | YouScience Profile |
| Product Version | Web |
| Completion Date | 5-31-16 |
| Contact Name/Title | Toby Cunningham / Chief Product Officer |
| Contact Email/Phone | toby@youscience.com / 214-769-2313 |

Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
|---|------------------------------------|--------------------------------------|----------------------|-----------------------|---|
| When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | I/P | Planned | Q4, 2019 release | | Some YouScience assessments require keyboard interactions that are not supported with text. |
| A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | I/P | Planned | Q4, 2019 release | | Visual foci indicators not provided for links and content. |
| Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | I/P | Planned | Q4, 2019 release | | Not all text inputs have caret locations. |
| A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | I/P | Planned | Q4, 2019 release | | Not all non-text elements have a text equivalent. |

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|---|------------------------------------|--------------------------------------|----------------------|-----------------------|--|
| Redundant text links shall be provided for each active region of a server-side image map. | I/P | Planned | Q4, 2019 release | | All image maps are provided server side. |
| A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | I/P | Planned | Q4, 2019 release | | No alternate text only page options are provided. |
| When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | I/P | Planned | Q4, 2019 release | | Certain javascript sections of the site are not AT readable |
| A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | I/P | Planned | Q4, 2019 release | | No alternative links to compliant plug-ins, etc. are provided. |
| When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | I/P | Planned | Q4, 2019 release | | YouScience Biographical form is not compliant with AT reading. |

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|--|------------------------------------|--------------------------------------|----------------------|-----------------------|--|
| When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | I/P | Planned | Q4, 2019 release | | Certain YouScience assessments that require a specific timing that is not user controllable. |
| At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | I/P | Planned | Q4, 2019 release | | While portions of the YouScience profile are readable by ATs, it does not fully support ATs across all of its content (mainly in Javascript sub-applications). |
| At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | I/P | Planned | Q4, 2019 release | | YouScience profile does not support enlarged print outputs, but it's outputs (downloads) are AT readable. |
| At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | I/P | Planned | Q4, 2019 release | | Certain YouScience assessments require a basic level of fine motor skills to complete. |
| End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | I/P | Planned | Q4, 2019 release | | YouScience currently does not have a published VPAT or other document for users. |
| Support services for products shall accommodate the communication needs of end-users with disabilities. | I/P | Planned | Q4, 2019 release | | YouScience provides customer support through email, online chat and toll free phone number. |

Additional Information

As YouScience was only recently made aware of the Accessibility requirements, planning is underway on the methods to remediate the deficiencies in the YouScience accessibility.