# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
	* Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
	* Gaps identified in other product support documentation
	* Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
	* Open: The issue has not yet been resolved
	* Closed: The issue has already been resolved
	* I/P: The issue is currently under investigation
	* Other
4. **Disposition:** Enter one of the following values:
	* Planned: The issue will be resolved
	* Deferred: The issue will not be resolved
	* I/P: The issue is currently under investigation
	* Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | Nuance Communications, Inc. (a Microsoft Company) |
| --- | --- |
| Product Name | Nuance Clintegrity Facility Coding |
| Product Version | 23.2.1 |
| Completion Date | 11/8/2023 |
| Contact Name/Title | Dana DeOliveira, Sr. Principal, Corporate Accounts |
| Contact Email/Phone | ddeoliveira@microsoft.com; 1-732-241-6161 |

## Specific Issues

| Issue Description | Current Status(Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| Example:Images on the landing page lack equivalent alternate text | Open | Planned | Q3, 2015 release (v1.2) |  | Functional images will receive descriptive alternate text; decorative images will receive null alternate text. |
| N/A | N/A | N/A | N/A | N/A | Please see VPAT |

## Additional Information:

**Nuance Accessibility Statement**

Nuance is committed to revolutionizing access to technology for people living with disabilities—impacting employment and quality of life for more than a billion people in the world. We understand the power of technology, and that is why we continue to innovate, create, and design in a way that gives everyone the ability to achieve more.

Our ongoing accessibility effort works towards conforming to the Web Content Accessibility Guidelines (WCAG) 2.1 (w3.org), levels A and AA. These guidelines not only help make our products accessible to users with sensory, cognitive and mobility disabilities, but ultimately to all users, regardless of ability.

We welcome your comments on how to improve accessibility for users with disabilities.

We create Accessibility Conformance Reports (ACRs) to document each product’s conformance to WCAG. The ACR replaces the Voluntary Product Accessibility Template (VPAT) required for Section 508 compliance by the United States Government. Select your product to access the ACR/VPAT in PDF format.

For additional information about our conformity to accessibility requirements, refer to: https://www.nuance.com/about-us/company-policies/company-accessibility.html. Select your product to access the ACR/VPAT in PDF format. We also look forward to adding more products in the future.

**Microsoft Accessibility Standards**

Microsoft has a corporate policy making accessibility of our products to people with disabilities a fundamental business requirement. The *Microsoft Accessibility Standards (MAS)* documents have been developed as a tool to help ensure each product group within Microsoft delivers on our corporate commitment by developing accessible products.

The MAS reflect legal requirements and standards that import our products, services, apps, and websites by way of federal, state, and international laws and regulations such as the CVAA, ADA, and U.S. and international procurement standards (Section 508, WCAG 2.0, and EN 301 549).

In addition to the MAS, Microsoft has guidelines that help product groups meet or exceed minimum MAS requirements. Meeting the standards in these guidelines sets us apart and makes our products and services more accessible.

**Microsoft’s Commitment to Accessibility**

Microsoft prioritizes inclusive design and accessibility in products and services. Microsoft publishes Accessibility Conformance Reports (ACRs) describing how our products and services support the criteria of the European accessibility standard, EN 301 549; Section 508 of the U.S. Rehabilitation Act; and the Web Content Accessibility Guidelines (WCAG). For accessibility conformance reports please refer to: [**https://www.microsoft.com/en-us/accessibility/conformance-reports**](https://www.microsoft.com/en-us/accessibility/conformance-reports).

The Microsoft Accessibility website provides more information about our products, the latest inclusive developments, and accessibility tools. Visit our accessibility site for Microsoft's global accessibility standards and more here: [https://www.microsoft.com/en-us/trust-center/compliance/**accessibility**](https://www.microsoft.com/en-us/trust-center/compliance/accessibility).