Accessibility Statement: Ulrichsweb

Ulrichsweb Accessibility Statement

ProQuest is committed to providing an experience that is fully accessible to everyone. We strive to make Ulrichsweb pages comply with international accessibility standards including the American with Disabilities Act, Section 508 of the Rehabilitation Act, and the W3C Web Content Accessibility Guidelines.

If you have difficulty viewing any page via adaptive technology, please contact us via web form so that we can make the information available to you.

Support services are available to accommodate the communication needs of end users with disabilities. Users can communicate with Ulrichsweb customer support via email or the Ex Libris Support Portal.

Due to the scale and complex nature of ProQuest content and services, this is an ongoing effort. Let us know how we're doing. Contact Us with your questions or feedback.

Standards

While designing the Ulrichsweb interface, we've aimed to comply with the following Web accessibility standards and laws:

- **Section 508 of the US Rehabilitation Act.**
  Further details about how ProQuest addresses Section 508 compliance can be found in our Ulrichsweb specific VPAT statement, available in ProQuest's Accessibility Directory.
- **The Americans with Disabilities Act (ADA)**
- **Level A and Level AA of the WAI Web Content Accessibility Guidelines 2.0 (WCAG 2.0).**
  (In some cases we meet Level AAA standards). Full details are available in our product specific WCAG 2.0 Accessibility document, available from the Accessibility Directory.

In addition to the specific accessibility standards, the aims to comply with as wide a range of browsers and assistive technologies as possible.

Testing

Ulrichsweb pages are checked for accessibility using a range of automated and manual checks. For example, colors used throughout the interface have been tested against the World Wide Web Consortium's (W3C) standards for luminosity contrast, color difference, and brightness difference. We also test the interface for screen reader accessibility using JAWS with Internet Explorer during implementation. Other tools used to test accessibility include:

- WAVE (web accessibility evaluation tool) provided by WebAim
- Color Contrast Analyzer
- Manual keyboard checks

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Learn more about web accessibility

- [Section 508](#)
- [Americans with Disabilities Act](#)
- [WAI Web Content Accessibility Guidelines 2.0](#)