

Ebook Central Accessibility Statement

ProQuest is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages of Ebook Central comply with web accessibility guidelines.

Standards & Features

When designing Ebook Central, we're aiming to meet the needs of patrons with disabilities, particularly the blind and visually impaired:

- Designed to meet Level AA of the W3C Web Content Accessibility Guidelines (WCAG 2.0) and Section 508 of the US Rehabilitation Act for features and functions
- Certifying for use with major screen readers (JAWS and VoiceOver)
- Formatting book content to be readable online and offline

In addition to the specific accessibility standards, we are enabling patrons to turn on accessibility mode themselves with their screen reader – no librarian or tech support needed.

For a short demonstration of accessibility on Ebook Central, please view our [video](#).

For detailed information on individual features, please refer to our VPAT and WCAG 2.0 checklist, available from the [ProQuest Accessibility Directory](#).

Development & Testing

Ebook Central code is checked for accessibility using a range of automated and manual checks. For example, we test the interface for screen reader accessibility using JAWS with Internet Explorer and VoiceOver with Safari. Other tools used to test accessibility include [WAVE](#) (web accessibility evaluation tool) provided by [WebAim](#) and manual keyboard checks.

Support & Feedback

Ebook Support services are available to accommodate the communication needs of patrons with disabilities. In addition to a public [support article](#), patrons may communicate with customer support via [phone](#) or the [Contact Us web form](#).