

Accessibility Statement

“Moving People Forward” is ProctorU’s mission. We live this mission everyday through our services. If you work hard and do the right things, you can be or do anything you put your mind to. This is true for everyone, regardless of one’s race, religion, ethnicity, sexual orientation, or if you are differently-abled. To that end, we prioritize providing unbiased services in every way. Therefore, we make our products so that they reasonably accommodate our differently-abled Test-Takers.

During the 4th quarter of 2018, a well-regarded, independent third-party auditing firm assessed our services to determine how well each product conformed to the WCAG 2.0 accessibility standards that were current at that time. They determined that the services platform supported or partially supported all applicable standards. Notably, our services platform was found to support the following:

1. End-users with disabilities can request product support documentation by opening a new case at help@proctoru.com.

2. The textual information provided through the operating system functions well for displaying text, such as text content, text input caret location, and text attributes.
3. ProctorU's applications will not override pre-selected contrast and color selections.
4. When electronic forms are used, individuals using Assistive Technology are able to access the information, field elements, and functionality required for completing and submitting the form.

The findings from the assessment helped us develop a detailed remediation plan for all areas that were not deemed to support 100% of the WCAG 2.0 accessibility standards. ProctorU regularly releases updates and upgrades to its services platform. Through our "Hootstrap" program, we are able to ensure that each of these updates and upgrades produces improvements that make each product more fully conformed to WCAG 2.0 accessibility standards. This is an on-going initiative, and we expect the services platform to be fully compliant with WCAG.2.0 by the first half of 2020.

In order to monitor our performance against our remediation plan, we have completed a self- reporting VPAT assessment in both the Form 508 format as well as the WCAG 2.0 formats. This assessment is updated each month to reflect our progress in fully supporting all applicable criteria of these accessibility standards.

To receive a copy of our third-party independent VPAT, please contact compliance@proctoru.com.