**Web Accessibility**

The American Printing House is committed to diversity, inclusion and accessibility in everything we do. These core values are fundamental to the way we work and come through in the experiences we design for people – both in our products and on the web.

With this in mind, we are continuously taking steps to improve APH.org and ensure it complies with the best practices and standards defined by [Section 508 of the U.S. Rehabilitation Act](http://www.usdoj.gov/crt/508/508home.php) and the [Web Content Accessibility Guidelines](http://www.w3.org/TR/WCAG20/) of the [World Wide Web Consortium](http://www.w3.org/).

Our website is monitored and tested frequently by internal and third-party accessibility consultants and tools. These tools and teams of talented people help us identify usability issues and discover new solutions to further improve the accessibility of our site.

We support all modern browsers and operating systems that are supported by their respective parent companies and take a best effort approach to supporting older technologies such as browsers that are no longer supported by their vendor. We encourage everyone to update to the latest software so that they can take advantage of the security it provides and the modern accessibility features that older technology cannot support.

We understand that not everyone has access to the latest hardware and software and so we offer assistance by phone and email for anyone who may experience difficulty and we welcome feedback to assess issues and help make the experience better.

Contact customer service by phone at 800-223-1839 (U.S. and Canada) or via email at cs@aph.org. Hours are Monday through Friday 8:00am to 8:00pm Eastern Standard Time.

**Our Current Accessibility Features**

* Alternative text detail for appropriate images and other non-text elements.
* Structural markup to indicate headings and lists to aid in page comprehension.
* Association of forms with labels. We are working to increase the accessibility of our forms. There are known issues at this time.
* Destination links inform screen readers that the page will open a new tab or window. We are working to add this functionality to external links and will have this in place in 2020.
* Association of all data cells in a data table with their headers.

Further accessibility efforts are underway. As we continue to improve our website, we will reflect any changes here within our accessibility statement. That way you’ll know about the progress we’re making.

Additionally, The American Printing House ensures third-party content providers are aware of our web accessibility policy and we will favor providers based on their conformance to this policy. Please report any accessibility concerns to [cs@aph.org](mailto:cs@aph.org).

By using this website you agree to inform APH of any accessibility issues or concerns that you may experience during your visit by contacting our customer service team directly at 1-800-223-1839 or [cs@aph.org](mailto:cs@aph.org).

**Statement on GAAD from 52 National Disability Advocates for Digital Inclusion**

May 18, 2023

On Global Accessibility Awareness Day 2023, the undersigned national disability organizations celebrate the transformative impact of accessible technology and call on the federal government to require websites and software applications to be accessible to and usable by people with disabilities. The roughly 61 million people with disabilities in the United States have a right to access employment, businesses, programs, and services, regardless of whether they are delivered in-person or online.

Accessible technology is essential to provide people with greater opportunities, independence, and privacy. Recent research has shown the reverse to be true as well. When people with disabilities cannot access websites or apps, they lose their privacy, experience social exclusion, waste time seeking alternatives, must wait for and pay for assistance, and even must forego goods and services that they need.

When customers with disabilities cannot access websites and apps, businesses lose access to a significant portion of their market. More than 40% of blind, low-vision, and deafblind respondents to a recent survey said they will switch to a different business if they encounter access barriers while using a website or app. And about 60% feel like they don’t have as many choices as sighted people in which businesses to turn to for digital services.

Global Accessibility Awareness Day is an important annual event to celebrate and commit to accessible technology design and development and its benefits for individuals and organizations. To advance this goal, we call on the Department of Justice to move quickly to issue rules on website and application accessibility under titles II and III of the Americans with Disabilities Act. We also urge Congress to acknowledge the need for accessibility in the virtual environment by reintroducing and passing the Websites and Software Applications Accessibility Act. Ultimately, we urge all organizations, businesses, and governments to act now to make their websites and apps fully accessible to people with disabilities.

Access Living

Access Ready

Accessible Avenue

accesSOS

ACMCRN Arachnoiditis & Chronic Meningitis Collaborative Research Network

Alström Syndrome International

American Association of People with Disabilities

American Association on Health and Disability

American Council of the Blind

American Foundation for the Blind

American Printing House for the Blind

American Therapeutic Recreation Association

Association of Assistive Technology Act Programs

Autistic People of Color Fund

Autistic Self Advocacy Network

Autistic Women & Nonbinary Network

Bazelon Center for Mental Health Law

Blinded Veterans Association

Communication Service for the Deaf, Inc.

CommunicationFIRST

Conference of Educational Administrators of Schools and Programs for the Deaf

Congenital Hyperinsulinism International

Disability Policy Consortium

Disability Rights Education & Defense Fund

Epilepsy Foundation

Genetic Alliance

International Foundation for Autoimmune & Autoinflammatory Arthritis

Knowbility

Lakeshore Foundation

Lupus and Allied Diseases Association, Inc.

Multiple Sclerosis Foundation

National Association of the Deaf

National Disability Institute

National Disability Rights Network

National Federation of the Blind

National Industries for the Blind

National Research & Training Center on Blindness & Low Vision

NCIL

Paralyzed Veterans of America

Partnership to Improve Patient Care

Perkins School for the Blind

Prevent Blindness

PXE International

RetireSafe

Syngap1 Foundation

TDI (Telecommunications for the Deaf and Hard of Hearing, Inc)

Teach Access

The Arc of the United States

The Coelho Center for Disability Law, Policy and Innovation

United Spinal Association

VisionServe Alliance

Whistle Blowers of America

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