

# Watermark Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** Watermark™ Course Evaluations & Surveys - Faculty workflows

**Report Date:** December 11, 2023

**Product Description:** Course Evaluations & Surveys is a Web-only course evaluation solution for colleges and universities. Course Evaluations & Surveys allows students to submit end-of-course evaluations through turnkey integrations with leading LMS platforms. Robust reporting tools allow for distribution of results to faculty and other stakeholders.

**Contact information:** Watermark Client Support, [support@watermarkinsights.com](mailto:support@watermarkinsights.com), 800.311.5656

**Notes:** Scope of this document includes the faculty interfaces of the Web-only software referred to as Web or product in this document and electronic PDF documents produced by the application as reports, referred to as Electronic Docs in this document. For questions or assistance with accommodating users, please contact [support@watermarkinsights.com](mailto:support@watermarkinsights.com).

**Evaluation Methods Used:** The application has been tested by a qualified accessibility tester who is a Trusted Tester by the US Department of Homeland Security and Certified Professional in Web Accessibility (CPWA) by the International Association of Accessibility Professionals (IAAP). Testing was based on general product knowledge and common documented use cases for most users. Testing methods include using a combination of manual and automated techniques using axe™ - an automated accessibility rule engine and NVDA, a free and open-source screen reader. Adhoc evaluation of the code was also completed, where appropriate.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines.

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected on January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> <i>AND</i> <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes: The product provides PDF as an available format for faculty reports. These are referred to as Electronic Docs.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Partially Supports</p>	<p><b>Web:</b> The product provides alternative text for all relevant non-text elements such as form elements, images, charts, etc.</p> <p><b>Electronic Docs:</b> A rating of Partially Supports is given because some of the non-text content, such as charts on PDF documents, does not provide text alternatives, although legend text is present.</p> <p><i>Workaround: All data presented in PDFs is available in raw data format or on screen HTML in some cases.</i></p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not provide prerecorded media.</p> <p><b>Electronic Docs:</b> The product does not provide prerecorded media.</p>

<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3 (Web)</li> <li>● 10.1.2.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Not Applicable  <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not provide prerecorded media.  <b>Electronic Docs:</b> The product does not provide prerecorded media.</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4 (Web)</li> <li>● 10.1.2.3 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Not Applicable  <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not provide prerecorded media.  <b>Electronic Docs:</b> The product does not provide prerecorded media.</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.7 (Web)</li> <li>● 10.1.3.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Partially Supports  <b>Electronic Docs:</b> Does Not Support</p>	<p><b>Web:</b> A rating of Partially Supports has been given because of following reasons:</p> <ul style="list-style-type: none"> <li>● Data under project results appears to be list but not marked up using &lt;list&gt; attributes</li> <li>● Page settings dialog: none of the form fields have associated labels</li> </ul> <p><b>Electronic Docs:</b> A Does Not Support rating has been given because most of the document's structure is not correctly marked up, and data cells do not expose association with their header cells to screen reading software. <i>Workaround: All data presented in PDFs is available in raw data format or on-screen HTML in some cases. Documents can be manually marked up using Adobe DC.</i></p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p>	<p><b>Web:</b> Supports  <b>Electronic Docs:</b> Supports</p>	<p><b>Web:</b> The product works to ensure to keep all content in a meaningful order within the DOM. Grid or list</p>

<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.8 (Web)</li> <li>● 10.1.3.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>		<p>data is presented as a standard HTML list or table elements. All modals provide aria-live alerts to give the control focus.</p> <p><b>Electronic Docs:</b> By design, all the content in PDF report documents is in a meaningful order.</p>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.9 (Web)</li> <li>● 10.1.3.3 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Supports</p>	<p><b>Web:</b> The product does not rely on shape, size, location or sound for any operations or providing information to the user.</p> <p><b>Electronic Docs:</b> Documents do not rely on shape, size, location or sound for any operations or providing information to the user.</p>
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.10 (Web)</li> <li>● 10.1.4.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Supports</p>	<p><b>Web:</b> The product does not use color only for distinguishing a visual element.</p> <p><b>Electronic Docs:</b> Documents in the product do not use color only for distinguishing a visual element.</p>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.11 (Web)</li> <li>● 10.1.4.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not automatically play audio.</p> <p><b>Electronic Docs:</b> Documents produced by the product do not automatically play audio.</p>
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p>	<p><b>Web:</b> Partially Supports</p> <p><b>Electronic Docs:</b> Supports</p>	<p><b>Web:</b> Users can operate all functions in the product using a keyboard through standard controls. A rating</p>

<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.15 (Web)</li> <li>● 10.2.1.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>		<p>of Partially Supports has been given because calendar widgets on the project results page are not operable with a keyboard alone, though the user can still enter text in the date fields.</p> <p><b>Electronic Docs:</b> PDF documents produced by the product are operable using a keyboard.</p>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.16 (Web)</li> <li>● 10.2.1.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> All components can be used through a keyboard interface and no known traps exist.</p> <p><b>Electronic Docs:</b> A rating of Not Applicable has been given because the PDF documents produced by the application do not contain any interactive elements.</p>
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> </ul> <p>Revised Section 508: Does Not Apply</p>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> A rating of Not Applicable has been given because there are no elements that offer specific shortcut keys.</p> <p><b>Electronic Docs:</b> A rating of Not Applicable has been given because PDF documents do not contain any interactive elements.</p>
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.17 (Web)</li> <li>● 10.2.2.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> All time-sensitive content, such as survey start and end dates or instructor reporting, can have their deadlines adjusted by administrators.</p> <p><b>Electronic Docs:</b> There is no time-sensitive content.</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product has no areas containing blinking or scrolling information. Areas that auto-update, such as</p>

<ul style="list-style-type: none"> <li>● 9.2.18 (Web)</li> <li>● 10.2.2.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>		<p>page postbacks, dashboard content, or modal alerts, will provide aria-live alerts.</p> <p><b>Electronic Docs:</b> There is no blinking or scrolling information in the PDF documents produced by the application.</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.19 (Web)</li> <li>● 10.2.3.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not use flashing content or media.</p> <p><b>Electronic Docs:</b> The product does not use flashing content or media.</p>
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.20 (Web)</li> <li>● 10.2.4.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) – Does not apply to non-web software</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product offers a “skip to content” link at the top of all pages, descriptive headings, ARIA landmarks, and HTML5 sections.</p> <p><b>Electronic Docs:</b> A rating of Not Applicable has been given because the documents are static in nature.</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.21 (Web)</li> <li>● 10.2.4.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Does Not Support</p>	<p><b>Web:</b> Each page is titled with descriptive and hierarchical page titles to represent the path of current navigation.</p> <p><b>Electronic Docs:</b> Although PDF documents produced by the product have a specific file name, the title is not descriptive. <i>Workaround: All data presented in PDFs is available in raw data format or on-screen HTML in some cases. Documents can be manually marked up using Adobe DC.</i></p>

<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.22 (Web)</li> <li>● 10.2.4.3 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Partially Supports  <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> Focus is given to interface elements in a natural and logical order that follows the relationships within the content. A rating of Partially Supports has been given because in the project results page settings dialog, when tabbing from the Save button, the focus moves to the parent page.  <b>Electronic Docs:</b> A rating of Not Applicable has been given because the document is static in nature.</p>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.23 (Web)</li> <li>● 10.2.4.4 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports  <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The user experience is designed such that link text is provided that describes the purpose of the link.  <b>Electronic Docs:</b> A rating of Not Applicable has been given because there are no links in the documents.</p>
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> </ul> <p>Revised Section 508: Does Not Apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> All elements are functional with standard gestures in the workflow.</p>
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> </ul>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> Standard cancellation gesture on mobile OS is functional in the workflow.</p>
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 only)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> </ul>	<p><b>Web:</b> Supports  <b>Electronic docs:</b> Not Applicable</p>	<p><b>Web:</b> All labels are programmatically exposed to assistive technologies.  <b>Electronic docs:</b> PDF documents are static in nature.</p>



<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web documents)</li> </ul>	<p><b>Web:</b> Not Applicable <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> Workflows do not have any functionality that requires movement of the device. <b>Electronic Docs:</b> PDF Documents are static in nature</p>
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.27 (Web)</li> <li>● 10.3.1.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports <b>Electronic Docs:</b> Supports</p>	<p><b>Web:</b> The default language (“en”) is set on the HTML tag of all pages in the product. <b>Electronic Docs:</b> The default language (“en”) is set on the HTML tag of all pages in the product and reflected in documents.</p>
<p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.29 (Web)</li> <li>● 10.3.2.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Partially Supports <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product works to not trigger context changes when items are focused. A few search filter components trigger modals with further context and focus. A rating of partially supports is given because of the following reasons:</p> <ul style="list-style-type: none"> <li>● In the Response Rate tracker where the "Between" and "And" input fields activate a calendar widget but focus remains on input field itself and does not expose to screen reader.</li> <li>● In Project Results when “Between” and “To” fields receive focus, a calendar widget expands automatically. No such information is exposed to the screen reader.</li> </ul> <p><b>Electronic Docs:</b> Documents produced by the product are static in nature.</p>
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p><b>Web:</b> Supports <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not use the changing of input fields for initiating context changes.</p>

<ul style="list-style-type: none"> <li>● 9.2.30 (Web)</li> <li>● 10.3.2.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>		<p><b>Electronic Docs:</b> Documents produced by the product are static in nature.</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.33 (Web)</li> <li>● 10.3.3.1 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product uses automatic error alerts.</p> <p><b>Electronic Docs:</b> A rating of Not Applicable has been given as documents produced by the application do not contain any forms.</p>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.34 (Web)</li> <li>● 10.3.3.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Partially Supports</p> <p><b>Electronic Docs:</b> Does Not Support</p>	<p><b>Web:</b> The product uses standard HTML or ARIA markup to associate descriptive labels for all input fields or action buttons. A rating of Partially Supports has been given because of following issues:</p> <ul style="list-style-type: none"> <li>● No instructions are given indicating a few input fields are required on the my account page.</li> <li>● Format for date input fields is not provided on the Response Rate tracker.</li> </ul> <p><b>Electronic Docs:</b> The heading structure of PDF document reports is not in a logical order.</p> <p><i>Workaround: All data presented in PDFs is available in raw data format or on-screen HTML in some cases. Documents can be manually marked up using Adobe DC.</i></p>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.37 (Web)</li> <li>● 10.4.1.1 (non-web document)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product works to ensure that all markup is valid. The use of users input invalid markup in surveys could alter the accessibility of the product. The product offers support with setup and recommendations to meet these guidelines.</p>

<p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>		<p><b>Electronic Docs:</b> A rating of Not Applicable has been given because documents produced by the product are static in nature.</p>
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.38 (Web)</li> <li>• 10.4.1.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product works to ensure that elements are understandable to assistive technologies and screen readers with logical HTML markup and ARIA attributes.</p> <p><b>Electronic Docs:</b> A rating of Not Applicable has been given because documents produced by the product do not consist of any interactive elements.</p>

## Table 2: Success Criteria, Level AA

Notes: The product provides PDF as an available format for faculty reports. These are referred to as Electronic Docs.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5 (Web)</li> <li>• 10.1.2.4 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not provide live media.</p> <p><b>Electronic Docs:</b> Documents produced by the product do not contain live media.</p>
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.6 (Web)</li> <li>• 10.1.2.5 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not provide pre-recorded media.</p> <p><b>Electronic Docs:</b> Documents produced by the product do not contain pre-recorded media.</p>

<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> </ul>	<p><b>Web:</b> Supports  <b>Electronic docs:</b> Supports</p>	<p><b>Web:</b> Workflow can be used in the preferred orientation of the user's device.  <b>Electronic Docs:</b> PDF documents can be read in the preferred orientation of the user's device.</p>
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> </ul>	<p><b>Web:</b> Not Applicable  <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> This product does not have input fields that provides a unique purpose.  <b>Electronic Docs:</b> PDF Documents are static in nature.</p>
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.12 (Web)</li> <li>● 10.1.4.3 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports  <b>Electronic Docs:</b> Supports</p>	<p><b>Web:</b> The product has a high contrast ratio that meets the requirements by default. The use of customized account settings for header colors and logo image could alter the accessibility of the product. The product offers support with setup and recommendations to meet these guidelines.  <b>Electronic Docs:</b> Contrast in electronic documents meets minimum ratios required.</p>
<p><b><u>1.4.4 Resize text</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.13 (Web)</li> <li>● 10.1.4.4 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports  <b>Electronic Docs:</b> Supports</p>	<p><b>Web:</b> All content in the product can be resized by the device browser without distortion.  <b>Electronic Docs:</b> Documents produced by the product can be resized by the device browser / document reader.</p>
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.14 (Web)</li> <li>● 10.1.4.5 (non-web document)</li> </ul>	<p><b>Web:</b> Not Applicable  <b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not use images of text.  <b>Electronic Docs:</b> Documents produced by the product do not contain images of text.</p>

<p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>		
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not require the user to use any scrolling elements.</p> <p><b>Electronic Docs:</b> PDF Documents are static in nature.</p>
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not have any non-text elements that are required to meet non-text contrast requirements.</p> <p><b>Electronic Docs:</b> PDF documents are static in nature.</p>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Supports</p>	<p><b>Web:</b> Text spacing meets the minimum requirement.</p> <p><b>Electronic Docs:</b> Text spacing of PDF documents is adequate and meets minimum requirements.</p>
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> Content of the product does not initiate any change on hover or focus.</p> <p><b>Electronic Docs:</b> PDF Documents are static in nature.</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.24 (Web)</li> <li>● 10.2.4.5 (non-web document)</li> </ul> <p>Revised Section 508</p>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product offers breadcrumbs with links back to Home and other sections in addition to main navigation on every page.</p> <p><b>Electronic Docs:</b> Documents produced by the product are static in nature.</p>

<ul style="list-style-type: none"> <li>● 501 (Web) – Does not apply to non-web software</li> </ul>		
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.25 (Web)</li> <li>● 10.2.4.6 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Partially Supports</p>	<p><b>Web:</b> Where applicable, heading and labels are descriptive enough to provide the topic or purpose clearly.</p> <p><b>Electronic Docs:</b> A rating of Partially Supports has been given because the heading structure on PDF documents produced by the product are not consistently correctly structured. Although it does not cause a major impact on readability.</p> <p><i>Workaround: Documents can be manually marked up using Adobe DC.</i></p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.26 (Web)</li> <li>● 10.2.4.7 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product uses the browser default focus indicator for all elements and links.</p> <p><b>Electronic Docs:</b> Documents produced by the product are static in nature.</p>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.28 (Web)</li> <li>● 10.3.1.2 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Does Not Support</p>	<p><b>Web:</b> The product displays content in default language. The use of other languages in surveys could alter the accessibility of the product. The product offers support with setup and recommendations to meet these guidelines.</p> <p><b>Electronic Docs:</b> When something other than default language is used in a survey, the change in language is not carried forward to the PDF documents in a way that is readable by assistive technology. This only applies in circumstances where localization is active.</p> <p><i>Workaround: Documents can be manually marked up using Adobe DC.</i></p>

<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.31 (Web)</li> <li>● 10.3.2.3 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) – Does not apply to non-web software</li> </ul>	<p><b>Software:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> Navigation components within the product are presented in the same order each time they are repeated.</p> <p><b>Electronic Docs:</b> Documents produced by the product are static in nature.</p>
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.32 (Web)</li> <li>● 10.3.2.4 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) – Does not apply to non-web software</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> Components that have the same functionality are identified using consistent labels, names, and text alternatives.</p> <p><b>Electronic Docs:</b> Documents produced by the product are static in nature.</p>
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.35 (Web)</li> <li>● 10.3.3.3 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> Where applicable, the product uses automatic error alerts or summary above the form that are readable by assistive technology and in context.</p> <p><b>Electronic Docs:</b> Documents produced by the product do not contain interactive forms.</p>
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.36 (Web)</li> <li>● 10.3.3.4 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> As applicable, users are presented with a confirmation for a modification or deletion of user-controllable data.</p> <p><b>Electronic Docs:</b> Documents produced by the product do not consist of any interactive forms.</p>

<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs:</b> Not Applicable</p>	<p><b>Web:</b> The product does not have any dynamic interactions that require exposure of status messages.</p> <p><b>Electronic Docs:</b> PDF documents are static in nature.</p>
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### Table 3: Success Criteria, Level AAA

Notes: The application has not been evaluated for WCAG 2.0 Level AAA conformance.



# Revised Section 508 Report

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: None

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	<p>The product ensures that the majority of elements are understandable to assistive technologies and screen readers with logical HTML markup and ARIA attributes. A rating of Does Not Support has been given because:</p> <ul style="list-style-type: none"><li>• The web product has various issues related to using the functionality with a screen reader would cause difficulty, and multiple ways of finding information are not provided.</li><li>• Electronic Documents (PDFs) have many issues that would cause difficulties for users without vision without an alternative.</li></ul> <p>Details are noted in the WCAG tables.</p>
302.2 With Limited Vision	Supports	<p>The product ensures that elements are understandable to assistive technologies and screen readers with logical HTML markup and ARIA attributes.</p>
302.3 Without Perception of Color	Supports	<p>The product does not require perception of color to be operated.</p>
302.4 Without Hearing	Supports	<p>The product does not consist of any audio based content</p>
302.5 With Limited Hearing	Supports	<p>The product does not consist of any audio based content</p>
302.6 Without Speech	Supports	<p>The product does not require speech input to be operated.</p>
302.7 With Limited Manipulation	Supports	<p>The product works to ensure that all components can be used through a keyboard interface.</p>

302.8 With Limited Reach and Strength	Supports	The product works to ensure that all components can be used through a keyboard interface.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most of the product provides simple, clear language instructions, supporting iconography, and consistent navigation and menus to orient someone within the application. A rating of Partially Supports has been given because error messages are not always presented in a way that is clear to the user, some issues with focus order exist, and a site map (or other alternative means of navigation) is not provided. Details are noted in the WCAG tables.

## Chapter 4: Hardware

Notes: Not applicable. The product is a web-only software application.

## Chapter 5: Software

Notes: Not applicable. The product is not considered platform software as defined by Section 508.

## Chapter 6: Support Documentation and Services

Notes: This report covers accessibility conformance for the product and does not discuss Documentation or Support Services.

# EN 301 549 Report

## Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	<p>The product ensures that the majority of elements are understandable to assistive technologies and screen readers with logical HTML markup and ARIA attributes. A rating of Does Not Support has been given because:</p> <ul style="list-style-type: none"><li>• The web product has various issues related to using the functionality with a screen reader would cause difficulty, and multiple ways of finding information are not provided.</li><li>• Electronic Documents (PDFs) have many issues that would cause difficulties for users without vision without an alternative.</li></ul> <p>Details are noted in the WCAG tables.</p>
4.2.2 Usage with limited vision	Supports	<p>The product supports standard browser and operating system magnification and contrast adjustments.</p>
4.2.3 Usage without perception of colour	Supports	<p>The product does not require perception of color to be operated.</p>
4.2.4 Usage without hearing	Not Applicable	<p>The product does not include audio-only features or modes of operation that require hearing.</p>
4.2.5 Usage with limited hearing	Not Applicable	<p>The product does not include audio-only features or modes of operation that require hearing.</p>
4.2.6 Usage without vocal capability	Not Applicable	<p>The product does not require speech input.</p>

4.2.7 Usage with limited manipulation or strength	Supports	The product supports standard input mechanisms such as keyboards and mice. Usage of the product does not require fine motor control or simultaneous actions.
4.2.8 Usage with limited reach	Supports	The product supports standard input mechanisms such as keyboards and mice to accommodate people with limited reach and strength who cannot rely on only one method of operation.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not use flashing content or bold contrasting visual patterns that could trigger seizures.
4.2.10 Usage with limited cognition	Partially Supports	Most of the product provides simple, clear language instructions, supporting iconography, and consistent navigation and menus to orient someone within the application. A rating of Partially Supports has been given because error messages are not always presented in a way that is clear to the user, some issues with focus order exist, and a site map (or other alternative means of navigation) is not provided. Details are noted in the WCAG tables.
4.2.11 Privacy	Supports	The product does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

## Chapter 5: [Generic Requirements](#)

Notes: Not applicable. The product is a web-only software application and is not a closed functionality or contain mechanisms such as operable parts.

## Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not applicable. The product is a web-only software application.

## Chapter 7: [ICT with Video Capabilities](#)

Notes: Not applicable. The product is a web-only software application.

## Chapter 8: [Hardware](#)

Notes: Not applicable. The product is a web-only software application.

## Chapter 9: [Web](#) (see WCAG 2.1 section)

Notes: Conformance is reported in alignment with WCAG 2.1.

## Chapter 10: [Non-web Documents](#)

Notes: This section references PDF reports produced by the Web-only software.

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.2	See WCAG tables.	See WCAG tables. WCAG level AAA not evaluated.
10.5 Caption positioning	Not Applicable	The non-web documents in the product do not include any media requiring captions.
10.6 Audio description timing	Not Applicable	The non-web documents in the product do not include any media requiring captions.

## Chapter 11: [Software](#)

Notes: Not applicable. The product is embedded within a web page.

## **Chapter 12: Documentation and Support Services**

Notes: Not included in scope of this document.

## **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes: Not applicable. The application is a web-only software application.

## **Legal Disclaimer (Company)**

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# Watermark Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** Watermark™ Course Evaluations & Surveys - Student workflows

**Report Date:** December 11, 2023

**Product Description:** Course Evaluations & Surveys is a Web-only course evaluation solution for colleges and universities. Course Evaluations & Surveys allows students to submit end-of-course evaluations through turnkey integrations with leading LMS platforms. Robust reporting tools allow for distribution of results to faculty and other stakeholders.

**Contact information:** Watermark Client Support, [support@watermarkinsights.com](mailto:support@watermarkinsights.com), 800.311.5656

**Notes:** The scope of this document includes the student-facing pages of the Web-only software referred to as Web or product in this document. Most use cases for students are restricted to filling out a single survey form through an LMS integration or a unique survey link, which has been included as the primary scope in this document. For questions or assistance with accommodating users, please contact [support@watermarkinsights.com](mailto:support@watermarkinsights.com).

**Evaluation Methods Used:** The application has been tested by a qualified accessibility tester who is a Trusted Tester by the US Department of Homeland Security and a Certified Professional in Web Accessibility (CPWA) by the International Association of Accessibility Professionals (IAAP). Testing was based on general product knowledge and common documented use cases for most users. Testing methods include using a combination of manual and automated techniques using axe™ - an automated accessibility rule engine and NVDA, a free and open-source screen reader. Adhoc evaluation of the code was also completed, where appropriate.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines.

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected on January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



# WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes: None

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>• 9.2.1 (Web)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>• 501 (Web)</li></ul>	Supports	The product provides alternative text for all relevant non-text elements such as form elements, images, charts, etc.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>• 9.2.2 (Web)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>• 501 (Web)</li></ul>	Not Applicable	The product does not provide prerecorded media.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A) Also applies to: EN 301 549 Criteria	Not Applicable	The product does not provide prerecorded media.

<ul style="list-style-type: none"> <li>● 9.2.3 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>		
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Not Applicable	The product does not provide prerecorded media.
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.7 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	The product provides a semantic structure to ensure information and relationships conveyed through presentation are programmatically determinable. ARIA is used to create associations and enhance semantics as needed.
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.8 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	The product works to ensure that all content in a meaningful order within the DOM. Grid or list data is presented as a standard HTML list or table elements. All modals provide aria-live alerts to give the control focus.
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.9 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	The product does not rely on shape, size, location, or sound for any operations or providing information to the user.

<p><b><u>1.4.1 Use of Color</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.10 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	The product does not use color only to distinguish a visual element.
<p><b><u>1.4.2 Audio Control</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.11 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Not Applicable	The product does not automatically play audio.
<p><b><u>2.1.1 Keyboard</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.15 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	Users can operate all functions in the product using a keyboard through standard controls.
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.16 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	All components can be used through a keyboard interface, and no known traps exist.
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> </ul> <p>Revised Section 508: Does Not Apply</p>	Not Applicable	A rating of Not Applicable has been given because no elements offer specific shortcut keys.

<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.17 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	All time-sensitive content, such as survey start and end dates or instructor reporting, can have their deadlines adjusted by administrators.
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.18 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Not Applicable	The product has no areas containing blinking or scrolling information. Areas that auto-update, such as page postbacks, dashboard content, or modal alerts will provide aria-live alerts.
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.19 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Not Applicable	The product does not use flashing content or media.
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.20 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) – Does not apply to non-web software</li> </ul>	Supports	The product offers a “skip to content” link at the top of all pages, descriptive headings, ARIA landmarks, and HTML5 sections.
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	Each page is titled with descriptive and hierarchical page titles to represent the path of current navigation.

<ul style="list-style-type: none"> <li>● 9.2.21 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>		
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.22 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	Focus is given to interface elements in a natural and logical order that follows the relationships within the content.
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.23 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	The user experience is designed such that link text is provided that describes the purpose of the link.
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> </ul> Revised Section 508: Does Not Apply	Supports	All elements are functional with standard gestures in the student survey form / workflow.
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> </ul>	Supports	Standard cancellation gesture on mobile OS is functional in the student survey form / workflow.
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> </ul>	Supports	All labels are programmatically exposed to assistive technologies.

<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> </ul>	Not Applicable	Workflows do not have any functionality that requires movement of device.
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.27 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	The default language (“en”) is set on the HTML tag of all pages in the product.
<p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.29 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	The product works to not trigger context changes when items are focused. A few administrative search filter components trigger modals with further context and focus.
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.30 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	The product does not use the changing of input fields for initiating context changes.
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.33 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Partially Supports	The product uses automatic error alerts or summaries above the form. A rating of Partially Supports has been given because when a required field is left blank on a student survey form, the error message displayed is not descriptive. The message asks the user to fix the following problem, and the field label is presented, but by no means would the user know that they need to fix it by filling in a required field.

<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.34 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p>Supports</p>	<p>The product uses standard HTML or ARIA markup to associate descriptive labels for all input fields or action buttons.</p>
<p><b><u>4.1.1 Parsing</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.37 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p>Supports</p>	<p>The product works to ensure that all markup is valid. The use of users input invalid markup in surveys could alter the accessibility of the product. The product offers support with setup and recommendations to meet these guidelines.</p>
<p><b><u>4.1.2 Name, Role, Value</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.38 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p>Supports</p>	<p>The product works to ensure that elements are understandable to assistive technologies and screen readers with logical HTML markup and ARIA attributes.</p>

## Table 2: Success Criteria, Level AA

Notes: None

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5 (Web)</li> <li>● 10.1.2.4 (non-web document)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Not Applicable	The product does not provide live media.
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.6 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Not Applicable	The product does not provide pre-recorded media.
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> </ul>	Supports	Workflow can be used in the preferred orientation of the user's device.
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> </ul>	Not Applicable	This product does not have input fields that provide a unique purpose.
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.12 (Web)</li> </ul>	Supports	The product has a high contrast ratio that meets the requirements by default. The use of customized account settings for header colors and logo images could alter the accessibility of the product. The



<p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>		product offers support with setup and recommendations to meet these guidelines.
<p><b><u>1.4.4 Resize text</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.13 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>	Supports	All content in the product can be resized by the device browser without distortion.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.14 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)</li> </ul>	Not Applicable	The product does not use images of text.
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> </ul>	Not Applicable	The product does not require the user to use any scrolling elements.
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> </ul>	Not Applicable	The product does not have any non-text elements that are required to meet non-text contrast requirements.
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> </ul>	Supports	Text spacing meets the minimum requirement.
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)  Also applies to:</p>	Supports	Content of the product does not initiate any change on hover or focus.

<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> </ul>		
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.24 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) – Does not apply to non-web software</li> </ul>	<p>Does Not Support</p>	<p>For students, interactions are part of a step in a clear process of completing a survey that is the result of a single unique link, and thus this criteria is not applicable. However, when a student is viewing My Surveys in rare circumstances of directly logging in, no sitemap is provided as an alternate means to find surveys.</p>
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.25 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p>Supports</p>	<p>Where applicable, heading and labels are descriptive enough to provide the topic or purpose clearly.</p>
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.26 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p>Supports</p>	<p>The product uses the browser default focus indicator for all elements and links.</p>
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.28 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	<p>Supports</p>	<p>The product displays content in the default language. The use of languages other than default in surveys could alter the accessibility of the product. The product offers support with setup and recommendations to meet these guidelines.</p>

<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.31 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) – Does not apply to non-web software</li> </ul>	Supports	Navigation components within the product are presented in the same order each time they are repeated.
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.32 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) – Does not apply to non-web software</li> </ul>	Supports	Components that have the same functionality are identified using consistent labels, names, and text alternatives.
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.35 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	Where applicable, the product uses automatic error alerts or summary above the form that are readable by assistive technology and in context.
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.36 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)</li> </ul>	Supports	As applicable, users are presented with a confirmation for a modification or deletion of user-controllable data.
<p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> </ul>	Not Applicable	The product has no dynamic interactions that require exposure of status messages.

### **Table 3: Success Criteria, Level AAA**

Notes: The application has not been evaluated for WCAG 2.0 Level AAA conformance.

# Revised Section 508 Report

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: None

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The product works to ensure that elements are understandable to assistive technologies and screen readers with logical HTML markup and ARIA attributes.
302.2 With Limited Vision	Supports	The product ensures that elements are understandable to assistive technologies and screen readers with logical HTML markup and ARIA attributes.
302.3 Without Perception of Color	Supports	The product does not require perception of color to be operated.
302.4 Without Hearing	Supports	The product does not consist of any audio-based content
302.5 With Limited Hearing	Supports	The product does not consist of any audio-based content
302.6 Without Speech	Supports	The product does not require speech input to be operated.
302.7 With Limited Manipulation	Supports	The product ensures that all components can be used through a keyboard interface.
302.8 With Limited Reach and Strength	Supports	The product ensures that all components can be used through a keyboard interface.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most of the product provides simple, clear language instructions, supporting iconography, and consistent navigation and menus to orient someone within the application. A rating of Partially Supports has been given because error messages are not always presented in a way

		that is clear to the user, and a site map (or other alternative means of navigation) is not provided. See WCAG tables.
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**Chapter 4: Hardware**

Notes: Not applicable. The product is a web-only software application.

**Chapter 5: Software**

Notes: Not applicable. The product is not considered platform software as defined by Section 508.

**Chapter 6: Support Documentation and Services**

Notes: This report covers accessibility conformance for the product and does not discuss Documentation or Support Services.

# EN 301 549 Report

## Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	The product uses standard HTML markup to describe the identity, operation, and state of user interface elements to assistive technologies.
4.2.2 Usage with limited vision	Supports	The product supports standard browser and operating system magnification and contrast adjustments.
4.2.3 Usage without perception of colour	Supports	The product does not require the perception of color to be operated.
4.2.4 Usage without hearing	Not Applicable	The product does not include audio-only features or modes of operation that require hearing.
4.2.5 Usage with limited hearing	Not Applicable	The product does not include audio-only features or modes of operation that require hearing.
4.2.6 Usage without vocal capability	Not Applicable	The product does not require speech input.
4.2.7 Usage with limited manipulation or strength	Supports	The product supports standard input mechanisms such as keyboards and mice. Usage of the product does not require fine motor control or simultaneous actions.
4.2.8 Usage with limited reach	Supports	The product supports standard input mechanisms such as keyboards and mice to accommodate people with limited reach and strength who cannot rely on only one method of operation.

4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not use flashing content or bold contrasting visual patterns that could trigger seizures.
4.2.10 Usage with limited cognition	Partially Supports	Most of the product provides simple, clear language instructions, supporting iconography, and consistent navigation and menus to orient someone within the application. A rating of Partially Supports has been given because error messages are not always presented in a way that is clear to the user, and a site map (or other alternative means of navigation) is not provided. See WCAG tables.
4.2.11 Privacy	Supports	The product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

## Chapter 5: [Generic Requirements](#)

Notes: Not applicable. The product is a web-only software application and is not a closed functionality or contain mechanisms such as operable parts.

## Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not applicable. The product is a web-only software application.

## Chapter 7: [ICT with Video Capabilities](#)

Notes: Not applicable. The product is a web-only software application.

## Chapter 8: [Hardware](#)

Notes: Not applicable. The product is a web-only software application.



## **Chapter 9: [Web](#) (see WCAG 2.1 section)**

Notes: Conformance is reported in alignment with WCAG 2.1.

## **Chapter 10: [Non-web Documents](#)**

Notes: Not applicable. The product is embedded within a web page.

## **Chapter 11: [Software](#)**

Notes: Not applicable. The product is embedded within a web page.

## **Chapter 12: [Documentation and Support Services](#)**

Notes: Not included in scope of this document.

## **Chapter 13: [ICT Providing Relay or Emergency Service Access](#)**

Notes: Not applicable. The application is a web-only software application.

## **Legal Disclaimer (Company)**

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