

TCPS OrientPro Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: TCPS OrientPro

Report Date: 1/29/2024

Product Description: Online orientation to the healthcare environment as required by clinical facilities for healthcare students. These students must meet certain physical and mental guidelines as described in Role Job Descriptions of the facility organizations for the healthcare professional student. For instance, students who are blind or do not meet the rigorous physical standards of being a clinical healthcare professional may have difficulty using the orientation tool. These students would not be eligible to come into the healthcare setting and care for patients, so their use of this online orientation would not be appropriate.

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Notes: All content information is presented as text on screen with an option to listen to the same content.

Evaluation Methods Used: Testing and responses are based on knowledge of the online orientation functionality.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
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Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.2	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Using <https://www.w3.org/TR/2008/REC-WCAG20-20081211/> as definitions for criteria.

The use of SUPPORTS indicates that the criteria are met to the level of expected student physical and mental performance requirements for clinical healthcare professionals.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	No time-based audio is provided. User has complete control of the audio start, pause, stop, volume, etc.
1.2.2 Captions (Prerecorded) (Level A)	Supports	All audio content is also on the screen as TEXT
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	N/A	
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	Users have the ability to select automatically play audio, or to specifically play audio on a specific page
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)		
2.2.1 Timing Adjustable (Level A)	Supports	Users have complete control on advancing to additional content
2.2.2 Pause, Stop, Hide (Level A)	N/A	
2.3.1 Three Flashes or Below Threshold (Level A)	N/A	
2.4.1 Bypass Blocks (Level A)	N/A	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)		

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)		
2.5.3 Label in Name (Level A 2.1 and 2.2)		
2.5.4 Motion Actuation (Level A 2.1 and 2.2)		
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	N/A	
3.2.2 On Input (Level A)	N/A	
3.2.6 Consistent Help (Level A 2.2 only)		Get Help links are available on every page of content if the user needs assistance.
3.3.1 Error Identification (Level A)	Supports	The only error identification would be in the practice questions following a wrong answer selection. Users are provided with the correct answer.
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)		
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	HTML only – no scripts

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA)	N/A	
1.3.4 Orientation (Level AA 2.1 and 2.2)		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)		
1.4.3 Contrast (Minimum) (Level AA)	N/A	

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	N/A	
1.4.5 Images of Text (Level AA)	N/A	
1.4.10 Reflow (Level AA 2.1 and 2.2)		
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)		
1.4.12 Text Spacing (Level AA 2.1 and 2.2)		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)		
2.4.5 Multiple Ways (Level AA)	Supports	Written instructions provide access to content. Subsequent content is presented with the NEXT Button is clicked
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	N/A	
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)		
2.5.7 Dragging Movements (Level AA 2.2 only)		
2.5.8 Target Size (Minimum) (Level AA 2.2 only)		
3.1.2 Language of Parts (Level AA)	Supports	Knowledge of basic Medical Terminology is expected of users
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	See 3.3.1 above
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	N/A	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)		
4.1.3 Status Messages (Level AA 2.1 and 2.2)		

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	N/A	

Criteria	Conformance Level	Remarks and Explanations
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	N/A	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	N/A	
1.2.9 Audio-only (Live) (Level AAA)	N/A	No LIVE audio
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)		
1.4.6 Contrast (Enhanced) (Level AAA)	Supports	
1.4.7 Low or No Background Audio (Level AAA)	Supports	User has control of the narration of the content on the screen. Volume controlled by user
1.4.8 Visual Presentation (Level AAA)	Supports	
1.4.9 Images of Text (No Exception) (Level AAA)	N/A	
2.1.3 Keyboard (No Exception) (Level AAA)	Supports	
2.2.3 No Timing (Level AAA)	Supports	
2.2.4 Interruptions (Level AAA)	Supports	
2.2.5 Re-authenticating (Level AAA)	Supports	
2.2.6 Timeouts (Level AAA 2.1 and 2.2)		
2.3.2 Three Flashes (Level AAA)	N/A	
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)		
2.4.8 Location (Level AAA)	Supports	Via the Table of Contents on each content page
2.4.9 Link Purpose (Link Only) (Level AAA)	Supports	
2.4.10 Section Headings (Level AAA)	Supports	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)		
2.4.13 Focus Appearance (Level AAA 2.2 only)		
2.5.5 Target Size (Level AAA 2.1 and 2.2)		
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)		
3.1.3 Unusual Words (Level AAA)	N/A	Medical Terminology knowledge expected by users in healthcare programs of study
3.1.4 Abbreviations (Level AAA)	N/A	Medical Terminology knowledge expected by users in healthcare programs of study
3.1.5 Reading Level (Level AAA)	N/A	

Criteria	Conformance Level	Remarks and Explanations
3.1.6 Pronunciation (Level AAA)	N/A	
3.2.5 Change on Request (Level AAA)	N/A	
3.3.5 Help (Level AAA)	Supported	See 3.3.1 above
3.3.6 Error Prevention (All) (Level AAA)	Supported	See 3.3.1 above
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)		

TCPS Legal Disclaimer

TCPS is not responsible or liable for any damage or loss caused using OrientPro. The content included in the General Orientation meets the guidelines of national regulatory agencies such as the Office of the Inspector General, The Joint Commission, Det Norske Veritas, The Center for Disease Control, etc. related to safety, legal, infection control practices, and healthcare professional screening requirements for all healthcare professionals. All additional facility-specific content is the responsibility of the facility.

The online presentation of the required content (general and facility-specific) is presented in a manner that is accessible for students that meet the physical and mental requirements of the healthcare professions they are preparing for through their program of study.