

VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE (VPAT)

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Product Name:	Turnitin GradeMark
Version:	GMDV2015Q1
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Supporting Features (second column on VPAT)

Supports	Use this language when you determine the product fully meets the letter and intent of the Criteria.
Supports with exceptions	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through equivalent facilitation	Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.
Supports when combined with compatible AT	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).
Does not Support	Use this language when you determine the product does not meet the letter or intent of the Criteria.
Not Applicable	Use this language when you determine that the Criteria do not apply to the specific product.
Not Applicable - Fundamental alteration exception applies	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board standards for the definition of "fundamental alteration").

Summary Table

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Does not support	See details in Section 1194.21.
Section 1194.22 Web-based internet information and applications	Does not support	See details in Section 1194.22.
Section 1194.23 Telecommunications Products	Not applicable	
Section 1194.24 Video and Multi-media Products	Not applicable	
Section 1194.25 Self-Contained, Closed Products	Not applicable	
Section 1194.26 Desktop and Portable Computers	Not applicable	
Section 1194.31 Functional Performance Criteria	Does not support	See details in Section 1194.31.
Section 1194.41 Information, documentation, and support.	Supports with exceptions	See details in Section 1194.41.

SECTION 1194.21: SOFTWARE APPLICATIONS AND OPERATING SYSTEMS

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Does not support	<p>Most functionality cannot be performed using the keyboard-alone, including:</p> <ul style="list-style-type: none"> • Several interface items are not reachable or operable using the keyboard alone. • Comments, recordings, and QuickMarks cannot be added or read using a keyboard. • The user's focus becomes trapped when the "Search QuickMark" templates edit box receives focus.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product	Supports	GradeMark does not disrupt or disable activated accessibility features.

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developer.		
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Does not support	There is no visual indication of focus in the document viewer, and most interface elements do not receive focus.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Does not support	Most buttons do not have a name, and there are several elements without the correct role or other relevant properties required by assistive technologies.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Images used for controls are used consistently.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Textual information is available for assistive technologies.

Criteria	Supporting Features	Remarks and explanations
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports with exceptions	Some buttons in the toolbar and sidebar are provided using background images that are not visible in Windows' high contrast mode.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	GradeMark does not use animation.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports with exceptions	Information is not provided by color-alone, apart from highlighted text in the report.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	GradeMark does not permit users to adjust color and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	GradeMark does not use flashing or blinking elements.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not support	Most interface elements are not operable using assistive technologies, and do not expose the correct role, state, and other properties required for assistive technologies.

SECTION 1194.22: WEB-BASED INTERNET INFORMATION AND APPLICATIONS

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Does not support	Most images do not have a text equivalent, including: <ul style="list-style-type: none"> The image representing the uploaded document. The Turnitin logo. Slider control thumbnail.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	A voice comment can be added, but there is a provision to provide a transcript for the recording.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with exceptions	Information is not provided by color-alone, apart from highlighted text in the report.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does not support	CSS is required for the document viewer.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	Server-side image maps are not used.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Server-side image maps are not used.
(g) Row and column headers shall be identified for data tables.	Does not support	The information data table in the document viewer does not identify column or row

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(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	headers. The data tables only have one logical level of column and row headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not applicable	GradeMark does not use frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	GradeMark does not use flickering elements.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	The content can be made accessible using currently available open web technologies.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Does not support	Most interface elements in the document viewer are not operable using assistive technologies, and do not expose the correct role, state, and other properties required for assistive technologies.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page	Supports	GradeMark does not require applets, plug-in, or other applications.

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content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).		
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not support	Most interface elements are not operable using assistive technologies, and do not expose the correct role, state, and other properties required for assistive technologies.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports with exceptions	There are no repetitive links, but the document is mostly marked up using semantically neutral elements making the document difficult to navigate with assistive technologies, and impossible without assistive technologies.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Does not support	The session times out silently without notifying the user.

SECTION 1194.31: FUNCTIONAL PERFORMANCE CRITERIA VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Does not support	Most interface elements are not reachable or operable using assistive technologies, and do not expose the correct name, role, and other properties required for assistive technologies. Refer to 1194.21(d), 1194.21(l), and 1194.22(n) for details.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with exceptions.	Some elements are not visible in Windows' high contrast mode, and some color combinations do not have sufficient contrast. Refer to 1194.21(g) for details.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports through equivalent facilitation	Text comments may be used to provide a transcript for the voice recording if provided.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for	Not applicable	Audio information is not used.

Criteria	Supporting Features	Remarks and explanations
assistive hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	User speech is not required.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Does not support	GradeMark requires a mouse to perform most functions. Refer to 1194.21(a) for details.

SECTION 1194.41: INFORMATION, DOCUMENTATION AND SUPPORT

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge		
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.		
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports with exceptions	The help section contains detailed information for end users, although the helpdesk contact form contains some unlabeled form controls.