

Accessibility Conformance Report

Website/Product name: Synergy Sports <https://apps.synergysports.com/>

Report Date: Mar 12, 2023

Company: Synergy Sports a division of Sportrader

Contact Information: Synergy Sports - synergy-invoice@sportradar.com

Evaluation Methods Used: During the testing process of this website, the team made use of multiple evaluation methods, including both automated (accessScan, axe) and manual testing on Chrome on macOS 13.2.1. A major part of the process included the use of assistive technology (VoiceOver) to assess conformance with WCAG 2.0/2.1 criteria.

This report was provided by accessiBe Ltd.

Description:

The testing process was carried out in compliance with the WCAG 2.1 AA guidelines. The product was found to be overall partially supportive.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A, Level AA
<u>Web Content Accessibility Guidelines 2.1</u>	Level A, Level AA
<u>Revised Section 508 standards as published by the U.S. Access Board</u> in the Federal Register on January 18, 2017.	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.

- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A. Also applies to:2017 Section 508, 501 (Web)(Software).

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Partially Supports	Non-text content either has accurate alternative text, or is hidden from screen readers if decorative. Exceptions include various icons throughout the site which are not hidden from screen readers, for example: 1. Video Editor: “>” symbol next to Edits 2. Game > “▷” symbols
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	There is no audio-only or video-only content.
1.2.2 Captions (Prerecorded)	Does Not Support	Videos on the site do not have captions provided, e.g. on the Video Editor page.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Does Not Support	Videos on the site lack audio description or a text alternative.
1.3.1 Info and Relationships	Partially Supports	For the most part, information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. Exceptions include:

		<ol style="list-style-type: none"> 1. Multiple pages: No heading tags are used. 2. Multiple pages: Many areas lack landmark tags such as section, and nav (for breadcrumbs). 3. Game > All: Winning team indicated only by bold text, and muted background color behind losing team's acronym. 4. Multiple pages: When navigating by keyboard, links under Leaderboards and Analytics can be focused, but are not visible. 5. Home: Tables do not have captions or labels associated with them. 6. Home: A table is used to provide headings (Game, Score, etc.), but the data below are outside of that table, so the headings are not associated with them. 7. Home: Comboboxes are not programmatically associated with their labels. 8. Multiple Pages: Related sets of buttons are not programmatically grouped as a fieldset and associated with a legend element.
1.3.2 Meaningful Sequence	Supports	The correct sequence of elements can be programmatically determined.
1.3.3 Sensory Characteristics	Supports	Instructions do not rely solely on sensory characteristics.
1.4.1 Use of Color	Partially Supports	<p>In some instances, color is the only visual means of conveying information. Examples include:</p> <ol style="list-style-type: none"> 1. Settings: Selected filter is indicated only by red color.
1.4.2 Audio Control	Not Applicable	There is no audio content that plays automatically.
2.1.1 Keyboard	Partially Supports	<p>The site is functional and navigable by keyboard alone, with some exceptions, including:</p> <ol style="list-style-type: none"> 1. Multiple pages: Print button in header. 2. Multiple pages: User menu in header. 3. Multiple pages: "x" button in search input in header.

		<ol style="list-style-type: none"> 4. Analytics > Summary: “Add / remove stats”. 5. Analytics > Summary: The half-donut charts are focusable, though they are not interactive. 6. Shot Chart: The thumbs in the double-thumb slider (which appears after selecting one Game Period) become accessible after only clicking on the component with the mouse.
2.1.2 No Keyboard Trap	Supports	There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The Video Editor page contains single character-key shortcuts, but these can be edited.
2.2.1 Timing Adjustable	Not Applicable	There are no time limits.
2.2.2 Pause, Stop, Hide	Not Applicable	There is no moving, blinking, or scrolling information that lasts more than five seconds.
2.3.1 Three Flashes or Below Threshold	Supports	Nothing on the site flashes more than three times.
2.4.1 Bypass Blocks	Does Not Support	There is no mechanism to bypass repeated blocks of content, such as the page header.
2.4.2 Page Titled	Does Not Support	Multiple groups of pages have identical titles, such as the Extended Box Score and Play Types pages, which are both called “Game Details - Synergy Basketball”.
2.4.3 Focus Order	Partially Supports	<p>Most focusable components receive focus in an order that preserves meaning and operability. Exceptions include:</p> <ol style="list-style-type: none"> 1. Video Editor: Settings > Hotkeys: After attempting to change a hotkey, and canceling or swapping, focus is lost; it does not return to where it had been. 2. Settings: After pressing Enter on Remove Filter button, focus does not move to the dialog, but remains in the background. 3. Analytics > Summary: After pressing Enter on various links to open video, focus does not move to the “Video playback parameters”

		<p>dialog that appears, but remains in the background.</p> <p>4. Shot Chart: The double-thumb slider that appears after selecting one Game Period, the thumb on the right receives focus before the thumb on the left.</p>
2.4.4 Link Purpose (In Context)	Supports	The purpose of each link can be determined from the link text alone, or together with its programmatically determined context; except where the purpose would be ambiguous to all users.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	There is no functionality that uses multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Native controls are used, ensuring functionality is not triggered on the down-event.
2.5.3 Label in Name (Level A 2.1 only)	Supports	Interactive components have names which contain the text presented visually.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	No functionality is operated by device motion or user motion.
3.1.1 Language of Page	Supports	The language is declared on each page as ‘en’.
3.2.1 On Focus	Supports	Nowhere on the site does a change of focus initiate a change of context.
3.2.2 On Input	Supports	Nowhere on the site does a change of input initiate a change of context.
3.3.1 Error Identification	Does Not Support	<p>Input errors are not identified or described in text, for example:</p> <ol style="list-style-type: none"> Settings: Error on the “Filter Name” input is not described in text.
3.3.2 Labels or Instructions	Partially Supports	<p>For the most part, labels or instructions are provided where user input is requested. Exceptions include:</p> <ol style="list-style-type: none"> Multiple pages: Search inputs lack visible labels other than placeholders.

		2. Settings: “Filter Name” input is required, but this is not indicated.
4.1.1 Parsing	Partially Supports	Multiple pages contain invalid nesting, e.g. button > div, span > div.
4.1.2 Name, Role, Value	Partially Supports	<p>Some interface components lack appropriate names, roles, or states, including:</p> <ol style="list-style-type: none"> 1. Multiple pages: Invalid roles assigned, such as “header”, “navbar”, “footer”. 2. Multiple pages: Header: Print, bell, and 'x' icon to clear search lacks roles and accessible names. 3. Multiple pages: Expanded/ collapsed state is not defined for User icon in the header. 4. Shot Chart: Checked state of checkboxes is not indicated. 5. Multiple Pages: There are various elements with the appearance of switches, which act like radio buttons (e.g. Shot Chart: All possessions, Selected only). These have type=“checkbox” instead of “radio”. 6. Team > Play Types: Selected button under “Defense” and “Short Shot Clock” is not indicated, and it is not indicated that these act like radio buttons and only one can be selected at a time.

Table 2: Success Criteria, Level AA. Also applies to:2017 Section 508, 501 (Web)(Software).

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	There is no media with live audio content.
1.2.5 Audio Description (Prerecorded)	Not Applicable	There is no media with prerecorded video content.
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content does not restrict its view and operation to a single display orientation.

1.3.5 Identify Input Purpose (Level AA 2.1 only)	<p align="center">Not Applicable</p>	<p>There are no input fields requesting user data where autocomplete attributes could be used.</p>
1.4.3 Contrast (Minimum)	<p align="center">Partially Supports</p>	<p>Many text elements have insufficient contrast with the background. Examples include:</p> <ol style="list-style-type: none"> 1. Multiple Pages: Placeholder in inputs. 2. Home: Red and blue text in tabs (All, By Favorite Teams, etc.). 3. Settings: Most text on the page. 4. Play by Play: 'Deselect All' when hovering over it. 5. Team > Play Types: Text in table cells with blue background.
1.4.4 Resize text	<p align="center">Partially Supports</p>	<p>Text can be resized up to 200 percent without loss of content or functionality, with exceptions including:</p> <ol style="list-style-type: none"> 1. Multiple Pages: Buttons in the page header are cut off. 2. Home: Table content disappears. 3. Play by Play: Content above filters/settings overlaps. 4. Team > Play Types: Table headers overlap.
1.4.5 Images of Text	<p align="center">Partially Supports</p>	<p>For the most part, other than the company logo, there are no images of text. Exceptions include:</p> <ol style="list-style-type: none"> 1. Heat Check: Text in charts is part of <canvas> element, and cannot be altered by users who wish to change the color, size, font, etc.
1.4.10 Reflow (Level AA 2.1 only)	<p align="center">Does Not Support</p>	<p>At a width of 320 pixels or a height of 256 pixels, all pages have content cut off, overlapping, and/or missing. Examples include:</p> <ol style="list-style-type: none"> 1. Multiple pages: Header content is cut off. 2. Home: Table content disappears. 3. Settings: A lot of text in each section overlaps.

		4. Video Editor: Video display disappears.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Does Not Support	<p>Each page has non-text elements lacking sufficient contrast. Examples include:</p> <ol style="list-style-type: none"> 1. Multiple pages: Search input in the header: borders and “x” button. 2. Analytics: Summary: Gray color of graphs. 3. Video Editor: The filter button. 4. Shot chart - Red “Made” shots and blue “Missed” shots lack sufficient contrast with one another.
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	<p>For the most part, loss of content or functionality does not occur at increased line height, paragraph spacing, letter spacing, or word spacing. Exceptions include:</p> <ol style="list-style-type: none"> 1. Home: Text on “International” button is cut off. 2. Analytics > Summary: Text on left side of half-donut charts on the left side of the screen is cut off. 3. Team > Play Types: Text in some buttons is partly cut off (e.g. “Shot clock > 4”).
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	Multiple Pages: Tooltips that appear when hovering over certain elements are not dismissible except by moving the pointer.
2.4.5 Multiple Ways	Supports	Each page (except the Video Editor) contains a navigation section with links to other pages, as well as a search component.
2.4.6 Headings and Labels	Supports	Headings and labels clearly describe topic or purpose.
2.4.7 Focus Visible	Partially Supports	<p>Many elements on the site lack a visible focus indicator. Examples include:</p> <ol style="list-style-type: none"> 1. Multiple pages: Buttons in the page header. 2. Multiple pages: Most links and buttons in the main content. 3. Shot Chart: Checkboxes lack focus indicator.

3.1.2 Language of Parts	Not Applicable	The entire site is in the same language.
3.2.3 Consistent Navigation	Supports	Navigational mechanisms that are repeated on multiple pages are presented in the same order.
3.2.4 Consistent Identification	Supports	Components with the same functionality are consistently identified across the site.
3.3.3 Error Suggestion	Does Not Support	Settings: No suggestion is provided for invalid “Filter Name” input.
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	No data of a legal or financial nature is requested.
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	Status messages regarding form input are immediately read out by the screen reader without needing to receive focus, with an exception: 1. Settings: “Changes saved successfully” messages are not announced by screen reader.

This information is true and correct to the best knowledge of Synergy Sports as of the date printed at the top of this document. This is supplied for customer evaluation purposes *only* and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person’s ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the customer and its users. Notwithstanding the foregoing, should you notice any issues, please report these to Synergy Sports so that they can be proactively addressed.