

From: West.WestAccessibility@thomsonreuters.com
To: [Benson, Robert](#)
Subject: RE: Westlaw Campus Contract Renewal - ROANE STATE COMMUNITY COLLEGE 1000004737
Date: Tuesday, March 27, 2018 1:40:35 PM
Attachments: [VPAT 1194 22.Westlaw.Campus.Research.pdf](#)
[Thomson Reuters Westlaw Accessibility Conformance Report \(January 2018\).pdf](#)

Hi Robert,

We are in the process of updating the Westlaw Campus Accessibility Compliance Report (“ACR”), which is the name for the filled-in VPAT form. This is likely to take at least a couple of months, however.

In lieu of the updated ACR, I am attaching a extremely old ARC based on the former Section 508 standards (WCAG 1.0) for Westlaw Campus. I’m also attaching the current ARC for the full version of Thomson Reuters Westlaw, which contains more features than Campus Westlaw. The current ACR uses the current version of Section 508 and WCAG 2.0 (AA) standards. Hopefully this will give you a reasonably good idea of the overall accessibility of the product.

In addition, you may find our policy and other information at <https://legalsolutions.thomsonreuters.com/law-products/about/legal-notice/accessibility> to be helpful.

This is all the information we have available at this point. I apologize for not having a current ACR specifically for Westlaw Campus, but wanted to get something to you right away.

Thank you.

Kim

.....
Kimberlee Dirks, JD
Sr. Accessibility Specialist

Thomson Reuters
the answer company
.....

From: Benson, Robert [mailto:BensonRM@roanestate.edu]

Sent: Monday, March 26, 2018 11:28 AM
To: Islam, Shermin (Legal)
Cc: WestAccessibility
Subject: RE: Westlaw Campus Contract Renewal - ROANE STATE COMMUNITY COLLEGE 1000004737

To the West Accessibility Team –

I am working with Shermin Islam to update Roane State Community College's license for Westlaw Campus. Roane State is part of the TN Board of Regents system and is required by to seek the accessibility documentation outlined in the attached document.

Can you assist me with these documents?

Many thanks.
Robert

Robert Benson
Director of Library Services
Roane State Community College
276 Patton Lane / Harriman, TN 37748-5011
(865) 882-4551 (phone) / (865) 882-4646 (fax)
Library website: <http://library.roanestate.edu>
Twitter: @rscclibrary | Facebook: <http://www.facebook.com/rscclibrary>
The illiterate of the 21st century will not be those who cannot read and write, but those who cannot learn, unlearn, and relearn. -- Alvin Toffler

From: Shermin.Islam@thomsonreuters.com [<mailto:Shermin.Islam@thomsonreuters.com>]
Sent: Tuesday, March 20, 2018 3:13 PM
To: Benson, Robert <BensonRM@roanestate.edu>
Subject: Westlaw Campus Contract Renewal - ROANE STATE COMMUNITY COLLEGE 1000004737

Hello Robert,

Thank you for talking to me this morning. I have attached the renewal for your Campus Research Renewal for Westlaw. As I mentioned we are now able to do 5 year renewals so I have attached a 5 year straight renewal for you to review. With the 5 year renewal option your year % increase will be 3 % versus the 5% on a 3 year renewal. This will save you \$6,190.64 over the 5 years.

3 Year					
Contract	\$790.91	\$830.46	\$871.98		
5 Year					
Contract	\$775.85	\$799.12	\$823.10	\$847.79	\$873.22

Please review and initial/sign next to all check marks. Please scan the sign paperwork back to me or feel free to fax it to me at 651-848-6321 before the end of this month.

Thank you,
Shermin

Shermin Islam
Client Manager, Inside

Thomson Reuters
the answer company

610 Opperman Drive (D4.S3604)
Eagan, MN 55123

Phone: 651-244-2228
Fax: 651-848-6321

Shermin.Islam@tr.com

-
To schedule a time with me, [click here](#).

.....

How we interact with customers is important to us! Please [click here](#) to email us about your recent IAM experience.

Manage your email marketing preferences [here](#).

This email is intended for the addressee and may contain privileged information. If you are not the addressee, you are not permitted to use or copy this email or its attachments nor may you disclose the same to any third party. If this has been sent to you in error, please delete the email and notify us by replying to this email immediately.