

Report on Conformance with WCAG 2.0 Guidelines

Date: March 2017

Names of Products: Gale Literary Sources including LitFinder, Literature Resource Center, Literature Criticism Online, Scribner and Twayne, Contemporary Authors Online, Dictionary of Literary Biography Complete Online, Modern Language Association (MLA) International Bibliography, Something About the Author Online

Contact for more Information (name/phone/email): accessibility@cengage.com

Testing: Automated testing with SortSite as well as manual testing including testing by a sighted user with the NVDA screenreader

1. Perceivable

WCAG 2.0 Guideline	Conformance	Details
1.1 Text Alternatives: Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.	Level A: complies There are no AA or AAA criteria	LEVEL A All UI graphics s have equivalent alt-text. There are no Level AA or AAA criteria
1.2 Time-based Media: Provide alternatives for time-based media.	Level A: not applicable Level AA: not applicable	LEVEL A Product does not include any time based media LEVEL AA No video content in this product
1.3 Adaptable: Create content that can be presented in different ways (for example simpler layout) without losing information or structure.	Level A: complies There are no Level AA or AAA criteria	LEVEL A <ul style="list-style-type: none">• Product can be used without the associated style sheets.• In general, product does not identify content only by shape or location or use graphical symbols alone to convey information. Product uses some ARIA markup to denote regions

		and button functions There are no Level AA or AAA criteria
1.4 Distinguishable: Make it easier for users to see and hear content including separating foreground from background.	Level A: complies Level AA: complies	LEVEL A <ul style="list-style-type: none"> Color is not generally used as the sole means of communicating information. LEVEL AA <ul style="list-style-type: none"> Tests of luminosity, color and brightness contrasts are compliant with WCAG 2.0 standards. Text can be resized using browser controls without loss of content or functionality Site uses CSS to set fonts, text size, color and background

2. Operable

WCAG 2.0 Guideline	Conformance	Details
2.1 Keyboard Accessible: Make all functionality available from a keyboard.	Level A: complies with exceptions There are no Level AA criteria	Level A: Product fully supports keyboard navigation and operation with the exception of Term Frequency Level AA: No keyboard traps exist in product
2.2 Enough Time: Provide users enough time to read and use content.	Level A: complies There are no Level AA criteria	Level A: Product does not require a timed response. Product timeouts occur only after a long period of no activity and a warning with ample time to respond. Product does not contain moving, blinking, scrolling, or auto-updating information.
2.3 Seizures: Do not design content in a way that is known to cause seizures.	Level A: complies There are no Level AA criteria	Level A: Product pages do not cause screen flicker with a frequency greater than 2 Hz and lower than

		55 Hz.
2.4 Navigable: Provide ways to help users navigate, find content, and determine where they are.	<p>Level A: complies</p> <p>Level AA: complies with exceptions</p>	<p>LEVEL A</p> <p>Product provides skip navigation links</p> <p>Header structure is somewhat useful for navigation purposes</p> <p>Most web pages have descriptive page titles.</p> <p>Tab sequence supports logical order and meaning.</p> <p>Purpose of most links is clear from associated link text or context</p> <p>LEVEL AA</p> <p>Product has a search function and a result list and offers multiple ways to filter or edit a search. Link to home page is available on all screens.</p> <p>Keyboard focus feedback is provided on buttons, menus, and links with the exception of some form controls on the advanced search pages.</p> <p>Some multi-select dropdown boxes on search forms do not work properly with a keyboard.</p>

3. Understandable

WCAG 2.0 Guideline	Conformance	Details
3.1 Readable: Make text content readable and understandable.	<p>Level A: complies</p> <p>Level AA: complies</p> <p>Level AAA: complies with exceptions</p>	<p>LEVEL A</p> <p>Web pages have language attributes</p> <p>LEVEL AA—language of individual sections of documents can be</p>

		<p>programmatically determined.</p> <p>LEVEL AAA</p> <p>(Supplemental information for content above lower 2ndary level): Product contains a text-to-speech feature that will read articles or download to MP3 files.</p>
<p>3.2 Predictable: Make Web pages appear and operate in predictable ways</p>	<p>Level A: complies</p> <p>Level AA: complies</p>	<p>LEVEL A</p> <p>Changes of focus or settings of components do not cause unclear changes of context.</p> <p>LEVEL AA</p> <p>Repeated elements are consistently located and labeled page to page</p>
<p>3.3 Input Assistance: Help users avoid and correct mistakes.</p>	<p>Level A: complies</p> <p>Level AA: complies</p>	<p>LEVEL A</p> <ul style="list-style-type: none"> • Error messages are descriptive and are perceived by screenreaders. • Labels and instructions are provided for user input on all forms. <p>LEVEL AA</p> <ul style="list-style-type: none"> • Product does not provide suggested error corrections. • Product does not contain Web pages that entail legal commitments, cause financial transactions, or submit test results, and does not store user-controlled data.

4. Robust

WCAG 2.0 Guideline	Conformance	Details
<p>4.1 Compatible: Maximize compatibility with current and</p>	<p>Level A: complies</p>	<p>Level A:</p>

<p>future user agents, including assistive technologies.</p>	<p>with exceptions. There are no AA criteria.</p>	<p>Gale products employ well-structured HTML. Media controls for video animations are not AT accessible.</p>
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