Formstack Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name	of	Prod	luct/\	/ersion:
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Formstack Forms

Report Date:

07/06/2023

Product Description:

Formstack Forms is an online form and survey generator. Online forms and survey templates evaluated.

Contact Information:

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Notes:

This report was created upon completion of accessibility evaluation and validation performed during December 2022 and July 2023. The report is considered accurate at the time of publishing.

Detailed Scope:

The scope of this VPAT is restricted to specific pages listed in the table below for the following website:

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	Assessment Type	Screens/Pages/Component	(5)
ld#		S	URE
1	Web Assessment, IOS mobile web & Android mobile web Assessment.	Client Registration General Information	https://jktestaccount3.formstack.com/forms/form_with_access ibility_features
2	Web Assessment, IOS mobile web & Android mobile web Assessment.	Client Registration - Additional Information	https://jktestaccount3.formstack.com/forms/form_with_access ibility_features
3	Web Assessment, IOS mobile web & Android mobile web Assessment.	Client Registration - Final Information	https://jktestaccount3.formstack.com/forms/form_with_access_ibility_features
4	Web Assessment	Form with Accessibility	https://jktestaccount3.formstack.com/forms/form_with_access ibility_one_at_a_time
5	Web Assessment	Client Registration General Info - Dark Mode	https://jktestaccount3.formstack.com/forms/form_with_access ibility_features_dark

Evaluation Methods Used:

A combination of automated and manual testing techniques was employed for the accessibility assessment.

- Manual assessment was performed using Chrome/NVDA on Windows 10 and extensive use of keyboard.
- Automated tools used included the Deque aXe browser extension & Deque aXe Auditor.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and	(Yes)
corrected January 22, 2018	(163)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

 Revised Section 508: Chapter 5 − 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 − 602.3 Electronic Support Documentation.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
All non-text content that is presented to the user has a	2/2	
text alternative that serves the equivalent purpose,		
except for the situations listed below.		
Controls, Input: If non-text content is a control or	×0.	
accepts user input, then it has a name that describes		
its purpose. (Refer to Success Criterion 4.1.2 for		
additional requirements for controls and content that	3	
accepts user input.)		
Time-Based Media: If non-text content is time-based		
media, then text alternatives at least provide		
descriptive identification of the non-text content.		
(Refer to Guideline 1.2 for additional requirements for		
media.)		
Test: If non-text content is a test or exercise that		
would be invalid if presented in text, then text		
alternatives at least provide descriptive identification		
of the non-text content.Sensory: If non-text content is primarily intended to		
create a specific sensory experience, then text		
alternatives at least provide descriptive identification		
alternatives at least provide descriptive identification		

Criteria	Conformance Level	Remarks and Explanations
of the non-text content. CAPTCHA: If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities. Decoration, Formatting, Invisible: If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology. 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: Prerecorded Audio-only: An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content. Prerecorded Video-only: Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.	277.9.45.	
	Supports	The web pages do not contain prerecorded synchronized media.
	Supports	The web pages do not contain prerecorded video content that would require audio description or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
synchronized media, except when the media is a media	Gomermanes Level	Romano ana Explanationo
alternative for text and is clearly labeled as such.		
1.3.1 Info and Relationships (Level A)	Supports	
Information, structure, and relationships conveyed		
through presentation can be programmatically		
determined or are available in text.		
1.3.2 Meaningful Sequence (Level A)	Supports	
When the sequence in which content is presented affects		
its meaning, a correct reading sequence can be	202	
programmatically determined.	\(\sigma^2\).	
1.3.3 Sensory Characteristics (Level A)	Supports	
Instructions provided for understanding and operating	~	
content do not rely solely on sensory characteristics of	2.0	
components such as shape, color, size, visual location,	220	
orientation, or sound.		
Note: For requirements related to color, refer to	S/x	
Guideline 1.4.	~	
1.4.1 Use of Color (Level A)	Supports	
Color is not used as the only visual means of conveying	<i>₹</i> Ø.	
information, indicating an action, prompting a response,	000	
or distinguishing a visual element.		
Note: This success criterion addresses color		
perception specifically. Other forms of perception are		
covered in Guideline 1.3 including programmatic		
access to color and other visual presentation coding.		
1.4.2 Audio Control (Level A)	Supports	
If any audio on a Web page plays automatically for more		
than 3 seconds, either a mechanism is available to pause	?	
or stop the audio, or a mechanism is available to control		
audio volume independently from the overall system volume level.		
Note: Since any content that does not meet this success criterion can interfere with a user's ability to		
use the whole page, all content on the Web page		
(whether or not it is used to meet other success		
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Criteria	Conformance Level	Remarks and Explanations
criteria) must meet this success criterion. See		•
Conformance Requirement 5: Non-Interference.		
2.1.1 Keyboard (Level A)	Supports	
All functionality of the content is operable through a		
keyboard interface without requiring specific timings for		
individual keystrokes, except where the underlying		
function requires input that depends on the path of the		
user's movement and not just the endpoints.	0.212.29.15.50	
Note 1: This exception relates to the underlying	200	
function, not the input technique. For example, if	<i>₹</i> 5.	
using handwriting to enter text, the input technique	0, ¹	
(handwriting) requires path-dependent input but the	~:.V	
underlying function (text input) does not.		
Note 2: This does not forbid and should not	2,21	
discourage providing mouse input or other input		
methods in addition to keyboard operation.	- Ox	
2.1.2 No Keyboard Trap (Level A)	Supports	
If keyboard focus can be moved to a component of the	(2)	
page using a keyboard interface, then focus can be	20.	
moved away from that component using only a keyboard	Supports	
interface, and, if it requires more than unmodified arrow		
or tab keys or other standard exit methods, the user is		
advised of the method for moving focus away. Note: Since any content that does not meet this		
success criterion can interfere with a user's ability to		
use the whole page, all content on the Web page		
(whether it is used to meet other success criteria or		
not) must meet this success criterion. See		
Conformance Requirement 5: Non-Interference.		
	Supports	The web pages do not contain any character
If a keyboard shortcut is implemented in content using		key shortcuts.
only letter (including upper- and lower-case letters),		, 5.1.5.15.31.01
punctuation, number, or symbol characters, then at least		
one of the following is true:		
Turn off: A mechanism is available to turn the		

Criteria	Conformance Level	Remarks and Explanations
 shortcut off; Remap: A mechanism is available to remap the shortcut to include one or more non-printable keyboard keys (e.g., Ctrl, Alt); Active only on focus: The keyboard shortcut for a user interface component is only active when that component has focus. 2.2.1 Timing Adjustable (Level A) 		
 For each time limit that is set by the content, at least one of the following is true: Turn off: The user is allowed to turn off the time limit before encountering it; or Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or Essential Exception: The time limit is essential and extending it would invalidate the activity; or 20 Hour Exception: The time limit is longer than 20 hours. 	Supports	
 2.2.2 Pause, Stop, Hide (Level A) For moving, blinking, scrolling, or auto-updating information, all of the following are true: Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it 	Supports	•

Criteria	Conformance Level	Remarks and Explanations
unless the movement, blinking, or scrolling is part of		
an activity where it is essential; and		
Auto-updating: For any auto-updating information		
that (1) starts automatically and (2) is presented in		
parallel with other content, there is a mechanism for		
the user to pause, stop, or hide it or to control the		
frequency of the update unless the auto-updating is		
part of an activity where it is essential.	\sim	
Note 1: For requirements related to flickering or	40	
flashing content, refer to Guideline 2.3.	Vis.	
Note 2: Since any content that does not meet this	20.	
success criterion can interfere with a user's ability to	2.	
use the whole page, all content on the Web page (whether it is used to meet other success criteria or		
not) must meet this success criterion. See		
Conformance Requirement 5: Non-Interference.	N.	
Note 3: Content that is updated periodically by	201	
software or that is streamed to the user agent is not	,6)	
required to preserve or present information that is		
generated or received between the initiation of the	illing sign of the state of the	
pause and resuming presentation, as this may not be	, C'	
technically possible, and in many situations could be		
misleading to do so.	>` [^]	
Note 4: An animation that occurs as part of a preload		
phase or similar situation can be considered essential		
if interaction cannot occur during that phase for all		
users and if not indicating progress could confuse		
users or cause them to think that content was frozen		
or broken.		
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
Web pages do not contain anything that flashes more		
than three times in any one second period, or the flash is		
below the general flash and red flash thresholds.		
Note: Since any content that does not meet this		
success criterion can interfere with a user's ability to		

Criteria	Conformance Level	Remarks and Explanations
use the whole page, all content on the Web page		
(whether it is used to meet other success criteria or		
not) must meet this success criterion. See		
Conformance Requirement 5: Non-Interference.		
2.4.1 Bypass Blocks (Level A)	Supports	
A mechanism is available to bypass blocks of content		
that are repeated on multiple Web pages.		
2.4.2 Page Titled (Level A)	Supports	
Web pages have titles that describe topic or purpose.	200	
2.4.3 Focus Order (Level A)	Supports	
If a Web page can be navigated sequentially and the	o'.V.	
navigation sequences affect meaning or operation,	×. V	
focusable components receive focus in an order that	X.V	
preserves meaning and operability.	, 2, r	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
The purpose of each link can be determined from the link	×o.	
text alone or from the link text together with its	~	
programmatically determined link context, except where	(0)	
the purpose of the link would be ambiguous to users in	*O.	
general.		
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
All functionality that uses multipoint or path-based		
gestures for operation can be operated with a single		
pointer without a path-based gesture, unless a multipoint		
or path-based gesture is essential.		
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
For functionality that can be operated using a single		
pointer, at least one of the following is true:		
No Down-Event: The down-event of the pointer is		
not used to execute any part of the function;		
Abort or Undo: Completion of the function is on the		
up-event, and a mechanism is available to abort the		
function before completion or to undo the function		
after completion;		
• Up Reversal: The up-event reverses any outcome of		

Criteria	Conformance Level	Remarks and Explanations
the preceding down-event;		
Essential: Completing the function on the down-		
event is essential.		
2.5.3 Label in Name (Level A 2.1 only)	Supports	
For user interface components with labels that include		
text or images of text, the name contains the text that is		
presented visually.		
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	
Functionality that can be operated by device motion or	200	
user motion can also be operated by user interface	\$5.	
components and responding to the motion can be	oj.	
disabled to prevent accidental actuation, except when:	~	
• Supported Interface: The motion is used to operate		
functionality through an accessibility supported	$\sum_{i} \mathcal{N}_{i}$	
interface;	20	
Essential: The motion is essential for the function	Sh	
and doing so would invalidate the activity.	V	
3.1.1 Language of Page (Level A)	Supports	
The default human language of each Web page can be	00.	
programmatically determined.		
3.2.1 On Focus (Level A)	Supports	
When any user interface component receives focus, it		
does not initiate a change of context.		
3.2.2 On Input (Level A)	Supports	
Changing the setting of any user interface component		
does not automatically cause a change of context unless		
the user has been advised of the behavior before using		
the component.	Cupporto	
3.3.1 Error Identification (Level A)	Supports	
If an input error is automatically detected, the item that is in error is identified and the error is described to the user		
in text.	Cupporto	
3.3.2 Labels or Instructions (Level A)	Supports	
Labels or instructions are provided when content requires		
user input.		

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A)	Supports	
In content implemented using markup languages,		
elements have complete start and end tags, elements		
are nested according to their specifications, elements do		
not contain duplicate attributes, and any IDs are unique,		
except where the specifications allow these features.		
Note: Start and end tags that are missing a critical		
character in their formation, such as a closing angle		
bracket or a mismatched attribute value quotation	200	
mark are not complete.	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
4.1.2 Name, Role, Value (Level A)	Supports	
For all user interface components (including but not	×. · ·	
limited to: form elements, links and components		
generated by scripts), the name and role can be	$\tilde{\Sigma}^{V}$	
programmatically determined; states, properties, and	.0	
values that can be set by the user can be	N. D.	
programmatically set; and notification of changes to	2	
these items is available to user agents, including	(C)	
assistive technologies.	*0.	
Note: This success criterion is primarily for Web	000	
authors who develop or script their own user interface		
components. For example, standard HTML controls		
already meet this success criterion when used)`	
according to specification.		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The web pages do not contain live
Captions are provided for all live audio content in		synchronized media
synchronized media.		
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
Audio description is provided for all prerecorded video		

Criteria	Conformance Level	Remarks and Explanations
content in synchronized media.		•
1.3.4 Orientation (Level AA 2.1 only)	Supports	
Content does not restrict its view and operation to a		
single display orientation, such as portrait or landscape,		
unless a specific display orientation is essential.		
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
The purpose of each input field collecting information		
about the user can be programmatically determined	5.7. 5.7. 5.8. 5.8.	
when:	45	
The input field serves a purpose identified in the Input	. V.S.	
Purposes for User Interface Components section; and	. S	
The content is implemented using technologies with		
support for identifying the expected meaning for form		
input data.	2	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
The visual presentation of text and images of text has a	Sol	
 contrast ratio of at least 4.5:1, except for the following: Large Text: Large-scale text and images of large- 	10)	
scale text have a contrast ratio of at least 3:1;		
 Incidental: Text or images of text that are part of an 	Ö	
inactive user interface component, that are pure	© Company of the comp	
decoration, that are not visible to anyone, or that are		
part of a picture that contains significant other visual	`	
content, have no contrast requirement.		
• Logotypes: Text that is part of a logo or brand name		
has no contrast requirement.		
1.4.4 Resize text (Level AA)	Supports	
Except for captions and images of text, text can be		
resized without assistive technology up to 200 percent		
without loss of content or functionality.		
1.4.5 Images of Text (Level AA)	Supports	
If the technologies being used can achieve the visual		
presentation, text is used to convey information rather		
than images of text except for the following:		
Customizable: The image of text can be visually		

Criteria	Conformance Level	Remarks and Explanations
 customized to the user's requirements; Essential: A particular presentation of text is essential to the information being conveyed. Note: Logotypes (text that is part of a logo or brand name) are considered essential. 		·
 1.4.10 Reflow (Level AA 2.1 only) Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: Vertical scrolling content at a width equivalent to 320 CSS pixels; Horizontal scrolling content at a height equivalent to 256 CSS pixels; Except for parts of the content which require two-dimensional layout for usage or meaning. 	Supports	
 1.4.11 Non-text Contrast (Level AA 2.1 only) The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s): User Interface Components: Visual information required to identify user interface components and states, except for inactive components or where the appearance of the component is determined by the user agent and not modified by the author; Graphical Objects: Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed. 	Supports	
 1.4.12 Text Spacing (Level AA 2.1 only) In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: Line height (line spacing) to at least 1.5 times the font size; Spacing following paragraphs to at least 2 times the 	Supports	

Criteria	Conformance Level	Remarks and Explanations
 font size; Letter spacing (tracking) to at least 0.12 times the font size; Word spacing to at least 0.16 times the font size. 		
Exception: Human languages and scripts that do not make use of one or more of these text style properties in written text can conform using only the properties that exist for that combination of language and script.		
 1.4.13 Content on Hover or Focus (Level AA 2.1 only) Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true: Dismissible: A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content; Hoverable: If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; Persistent: The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid. Exception: The visual presentation of the additional content is controlled by the user agent and is not modified by the author. 	Supports	
2.4.5 Multiple Ways (Level AA) More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.	Supports	
Headings and labels describe topic or purpose.	Supports Supports	

Criteria	Conformance Level	Remarks and Explanations
operation where the keyboard focus indicator is visible.		
3.1.2 Language of Parts (Level AA)	Supports	
The human language of each passage or phrase in the		
content can be programmatically determined except for		
proper names, technical terms, words of indeterminate		
language, and words or phrases that have become part		
of the vernacular of the immediately surrounding text.		
3.2.3 Consistent Navigation (Level AA)	Supports	
Navigational mechanisms that are repeated on multiple	Supports	
Web pages within a set of Web pages occur in the same	£2.	
relative order each time they are repeated, unless a	o'.'	
change is initiated by the user.		
3.2.4 Consistent Identification (Level AA)	Supports	
Components that have the same functionality within a set	×3.	
of Web pages are identified consistently.	,0	
3.3.3 Error Suggestion (Level AA)	Supports N	
If an input error is automatically detected and		
suggestions for correction are known, then the	35	
suggestions are provided to the user, unless it would	×O.	
jeopardize the security or purpose of the content.	No.	
	Supports	
AA)		
For Web pages that cause legal commitments or		
financial transactions for the user to occur, that modify or		
delete user-controllable data in data storage systems, or		
that submit user test responses, at least one of the		
following is true:		
Reversible: Submissions are reversible.		
Checked: Data entered by the user is checked for		
input errors and the user is provided an opportunity to		
correct them.		
Confirmed: A mechanism is available for reviewing, and correction information before		
confirming, and correcting information before		
finalizing the submission.		

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Supports	
In content implemented using markup languages, status		
messages can be programmatically determined through		
role or properties such that they can be presented to the		
user by assistive technologies without receiving focus.		

Table 3: Success Criteria, Level AAA

Notes: Level AAA success criterions are not within the scope of this conformance evaluation.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Web: Supports	Web: All functions of Formstack web are usable without vision.
302.2 With Limited Vision Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Web: Supports	Web: All functions of the Formstack web are usable by people with limited vision.
302.3 Without Perception of Color Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Web: Supports	Web: All functions of the Formstack web are usable by people with limited or no perception of color.
302.4 Without Hearing Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Web: Supports	Web: The Formstack web does not require the use of hearing.
302.5 With Limited Hearing Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Web: Supports	Web: The Formstack web does not require the use of hearing.
302.6 Without Speech Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Web: Supports	Web: The Formstack web does not require speech input or control

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Web: Supports	Web: All functions of the Formstack web are usable by people with limited manipulation.
302.8 With Limited Reach and Strength Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Web: Supports	Web: The Formstack web is functional for people with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Web: Supports	Web: All functions of the Formstack web are usable by people with limited language, cognitive, and learning abilities.

Chapter 4: Hardware

Notes: Not applicable. The Formstack is a web application that does not include any hardware.

Chapter 5: Software

Notes: Not Applicable. The Formstack is a web application and is not subject to the requirements of this chapter.

Chapter 6: Support Documentation and Services

Notes: Not Applicable. The scope of this product assessment does not include the evaluation of the Support documentation and service.

Legal Disclaimer

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To the best of Formstack's knowledge, the information in this **Formstack Accessibility Conformance Report Revised Section 508 Edition** (the "Report") is true and correct as of the Report Date printed on the front page of the Report. Formstack cannot guarantee that any information in this Report will remain accurate after such date of publication. This Report addressed the named product only and any modification or customization to the product may render some or all of this Report to become inapplicable. The Report is provided for informational purposes only, "as is," and is subject to change without notice. This Report does not provide any other warranties or conditions, whether expressed or implied, including implied warranties and conditions of merchantability or fitness for a particular purpose. Formstack specifically disclaims any liability with respect to this Report.