FormStack Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.2 – July 2018

Name of Product/Version: FormStack

Product Description: Web form templates, generated PDF & E-mails and customized color templates

Date: April 3, 2019

Contact information: sales@formstack.com

Notes: This VPAT is based on the evaluation of the items listed above and is not necessarily exhaustive of all issues.

Evaluation Methods Used: Screen reader technologies (JAWS, NVDA, Mac and iOS VoiceOver, Google Android Talkback), Firefox WCAG Contrast Checker, keyboarding and low-vision zoom controls

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

_____

"Voluntary Product Accessibility Template" and "VPAT" are registered
service marks of the Information Technology Industry Council (ITI)   Page **1** of **19**

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1, at _https://www.w3.org/TR/2018/REC-WCAG21-20180605/_	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web & Electronic Docs: The signature box image is not navigable in the Web form, and not read as existing in the PDF form. Formstack will not include the signature box as a widget for forms requiring accessibility.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	The only pre-recorded audio is part of the CAPTCHA app.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	No pre-recorded audio is played in a way which would require captioning.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	No media is provided which would require audio descriptions.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: The PDF table form is read top-to-bottom first, rather than left-to-right, by the Mac version of VoiceOver. This may be a flaw in the application rather than the generated PDF form.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
1.3.4 Orientation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
2.1.1 Keyboard (Level A)	Web: Partially Supports	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	• The calendar tool pop-up on the "Contact Form w/ Extra Field" is not navigable. • The signature widget and related controls are not navigable. Formstack will not include the signature box as a widget for forms requiring accessibility.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
2.1.4 Character Key Shortcuts (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A) Also applies to: • Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to:	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations

Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)		

2.4.1 Bypass Blocks (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Not Applicable	

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Not Applicable	

2.4.3 Focus Order (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable	

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Authoring Tool: Not Applicable	

2.5.1 Pointer Gestures (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
	Web: Partially Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Authoring Tool: Not Applicable
		The signature widget is not usable for a blind person. Formstack will not include the signature box as a widget for forms requiring accessibility.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		

2.5.2 Pointer Cancellation (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Authoring Tool: Not Applicable	

2.5.3 Label in Name (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Authoring Tool: Not Applicable	

2.5.4 Motion Actuation (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Not Applicable	

3.1.1 Language of Page (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable	

3.2.1 On Focus (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable	

3.2.2 On Input (Level A)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Not Applicable	

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Not Applicable	

1.3.4 Orientation (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable	

1.3.5 Identify Input Purpose (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable	

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
	Web: Supports
	Electronic Docs: Supports
	Software: Not Applicable
	Authoring Tool: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
1.4.10 Reflow (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
1.4.11 Non-test Contrast (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
1.4.12 Text Spacing (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
1.4.13 Content on Hover or Focus (Level AA)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not	

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Applicable	
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
4.1.3 Status Messages (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.3.6 Identify Purpose (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.2.6 Timeouts (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.3.3 Animation from Interactions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.5.5 Target Size (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	Some widgets cannot be controlled or state determined via screenreader. See details in WCAG sections.
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Supports	Perception of color is not required to interact or determine content.
302.4 Without Hearing	Supports	The only audio content is in CAPTCHA, with proper support for visual alternatives.
302.5 With Limited Hearing	Supports	The only audio content is in CAPTCHA, with proper support for visual alternatives.
302.6 Without Speech	Supports	Standard speech controls with the browser-based forms.
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Evaluated	

Chapter 4: Hardware

Notes: Not a hardware-specific platform, all criteria are Not Applicable.

Chapter 5: Software

Notes: The material under accessibility evaluation are neither platform software (operating systems, web browsers, plug-ins or standalone applications) or software tools (Integrated Development Environments or other tools used to develop other software). Therefore, criteria in Chapter 5.3 are Not Applicable.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Browser settings for font type, size, etc., are supported by the deliverables.
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	No video is part of the deliverable.
503.4.2 Audio Description Controls	Not Applicable	No video is part of the deliverable.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	The deliverables are not for authoring content.
504.2.1 Preservation of Information Provided for Accessibility in Format	Not Applicable	The deliverables are not for authoring

Criteria	Conformance Level	Remarks and Explanations
Conversion		content.
504.2.2 PDF Export	Not Applicable	The deliverables are not for authoring content.
504.3 Prompts	Not Applicable	The deliverables are not for authoring content.
504.4 Templates	Not Applicable	The deliverables are not for authoring content.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	No documentation was provided for evaluation.
602.3 Electronic Support Documentation	Not Applicable	No documentation was provided for evaluation.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No documentation was provided for evaluation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	No support services were provided for evaluation.
603.3 Accommodation of Communication Needs	Not Applicable	No support services were provided for evaluation.

Legal Disclaimer (Company)

The Consultant warrants to Client that the Services have been: (a) be performed in a professional and workmanlike manner in accordance with applicable commercial standards; (b) comply with any applicable law, rule or regulation in effect at the time of performance; and (c) at the time of performance, not, to the best of the Consultant's actual knowledge, violate or infringe upon any presently issued United States patent, copyright, trade secret or other contractual, employment or confidentiality right of a third party. THE FOREGOING WARRANTIES ARE THE CONSULTANTS'S ONLY WARRANTIES CONCERNING THE SERVICES AND ANY DELIVERABLES, AND ARE MADE FOR THE BENEFIT OF CLIENT ONLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE.