

**Education Management Solutions, LLC (EMS)  
Accessibility Conformance Report  
VPAT® Version 2.3 (Revised)**

<b>Name of Product</b>	COMPETENCY.AI
<b>Product Description</b>	<p>Competency.AI™, a leading assessment management platform, enables institutions to analyze learning performance across all assessment systems, map curricula, manage rotations, and obtain deliverable data for accreditors.</p> <p><a href="https://www.competency.ai">https://www.competency.ai</a></p>
<b>Report Date</b>	<b>1 Jan 2020</b>
<b>Contact Information:</b>	William Lockfeld, <a href="mailto:accessibility@simulationiq.com">accessibility@simulationiq.com</a>
<b>Notes:</b>	This version of VPAT is based on VPAT® Version 2.3 (Revised) – April 2019.
<b>Evaluation Methods Used:</b>	<p>Our software application design and development processes are guided by WCAG2.0 AA standards. Accessibility tests are integrated into the Quality Assurance processes. Screen readers are used extensively for testing. Key test methods used are listed below, with acronym legends.</p> <ul style="list-style-type: none"> <li>• <b>Integrated Accessibility Testing (IAT):</b> aXe</li> <li>• <b>Tool-Based Testing (TBT):</b> aXe, Lighthouse</li> <li>• <b>Color Contrast Testing (CCT):</b> Color Contrast Analyzer</li> <li>• <b>Screen Reader Testing (SRT):</b> NVDA/Chrome, NVDA/IE11, VoiceOver/Safari, VoiceOver/IOS</li> <li>• <b>Screen Magnifier Testing (SMT):</b> OS tools on Windows and Mac, Zoom Text</li> <li>• <b>Manual Accessibility Testing (MAT):</b> Keyboard testing with visual focus, without mouse</li> </ul>

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on Jan 18, 2017</a>	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p><b>Evaluation methods: IAT, TBT, SRT, MAT</b></p> <p>Text equivalents for non -text elements are provided.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	-	Video and audio playback are currently not supported.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	-	Video and audio playback are currently not supported.
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	-	Video and audio playback are currently not supported.
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p><b>Evaluation methods: IAT, TBT, SRT, MAT</b></p> <p>Web page structure supports sections, subheadings with labels</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p><b>Evaluation methods: SRT, MAT</b></p> <p>Content, menus are organized in a meaningful order</p>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)            Also applies to:</p>	Supports	<b>Evaluation methods: MAT</b>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		Doesn't rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
<b><u>1.4.1 Use of Color</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: CCT, MAT</b>  Instructions don't rely on Color
<b><u>1.4.2 Audio Control</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	-	Video and audio playback are currently not supported.
<b><u>2.1.1 Keyboard</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, Keyboard, Visual Focus, SRT</b>  Supports Keyboard only input
<b><u>2.1.2 No Keyboard Trap</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, Keyboard, SRT</b>  Supports Keyboard only input
<b><u>2.2.1 Timing Adjustable</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT</b>  Time-controlled content (e.g. video playback) have user controls
<b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A) Also applies to: <ul style="list-style-type: none"> <li> <ul style="list-style-type: none"> <li>Revised Section 508               <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> </li> </ul>	-	Video and audio playback are currently not supported.
<b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)	Supports	<b>Evaluation methods: MAT</b>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		No flashing content
<b><u>2.4.1 Bypass Blocks</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<b>Evaluation methods: MAT, Keyboard, IAT, SRT, TBT</b>  Navigation links are provided
<b><u>2.4.2 Page Titled</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, IAT</b>  Clear and descriptive page titles
<b><u>2.4.3 Focus Order</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, Keyboard, Visual Focus</b>  Logical order of web page navigation
<b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, IAT, SRT</b>  Clearly defined Link text
<b><u>3.1.1 Language of Page</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, IAT, TBT, SRT</b>  Language is assigned to web pages
<b><u>3.2.1 On Focus</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, SRT</b>  Web page elements don't change when they receive focus

Criteria	Conformance Level	Remarks and Explanations
<b>3.2.2 On Input</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, SRT</b>  Web page elements don't change when they receive input
<b>3.3.1 Error Identification</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, IAT, TBT, SRT</b>  Error explanation is provided
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: IAT, TBT, SRT</b>  All input fields are labeled with clear message
<b>4.1.1 Parsing</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: TBT</b>  No code errors
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: TBT, IAT, SRT</b>  HTML Specifications are used

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	-	Video and audio playback are currently not supported.

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	-	Video and audio playback are currently not supported.
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p><b>Evaluation methods: IAT, TBT, CCT, SMT, MAT</b></p> <p>Good contrast between text and background</p>
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p><b>Evaluation methods: IAT, TBT, CCT, SMT, MAT</b></p> <p>Text can be resized using the browser settings</p>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p><b>Evaluation methods: IAT, MAT, SRT</b></p> <p>Images are text are not used</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<p><b>Evaluation methods: MAT, Visual Inspection</b></p> <p>Clear and consistent navigation menu structure</p>
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p><b>Evaluation methods: MAT, Visual Inspection</b></p> <p>Web page structure supports sections, subheadings with labels</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Supports	<p><b>Evaluation methods: MAT</b></p> <p>Keyboard focus is available on webpage elements</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<b>3.1.2 Language of Parts</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: IAT, TBT, MAT</b>  Consistent language across webpages
<b>3.2.3 Consistent Navigation</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<b>Evaluation methods: MAT, Visual Inspection, SRT, SMT</b>  Clear and consistent navigation menu structure
<b>3.2.4 Consistent Identification</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<b>Evaluation methods: SRT, SMT, MAT</b>  Clear and consistent buttons and texts
<b>3.3.3 Error Suggestion</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, SRT, SMT</b>  Input validations on forms to proactively identify errors
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<b>Evaluation methods: MAT, Visual Inspection</b>  Input validations on forms to proactively identify errors



## 2017 Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Supports when combined with assistive technology
302.2 With Limited Vision	Partially Supports	Supports when combined with assistive technology
302.3 Without Perception of Color	Supports	Color alone is not used to convey information.
302.4 Without Hearing	Supports	No auditory alerts are used.
302.5 With Limited Hearing	Supports	No auditory alerts are used.
302.6 Without Speech	Not Applicable	Speech input is not required.
302.7 With Limited Manipulation	Supports	Supports when combined with assistive technology
302.8 With Limited Reach and Strength	Supports	Adequate timeout times, larger text sizes are used for accommodation
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Simple language is used for text content.

### Chapter 4: Hardware

Notes: Not Applicable

### Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
<b>501.1 Scope – Incorporation of WCAG 2.0 AA</b>	See WCAG 2.0 Section	See WCAG 2.0 Section
<b><u>502 Interoperability with Assistive Technology</u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Accessibility features native to the browser or OS can be used
502.2.2 No Disruption of Accessibility Features	Supports	Competency.ai doesn't disrupt any browser any browser or OS natively supported accessibility features

Criteria	Conformance Level	Remarks and Explanations
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 Section	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	No conversion of formats
504.2.2 PDF Export	Supports	PDF/UA compliant document export
504.3 Prompts	Supports	HTML editor supports prompts.
504.4 Templates	Not Applicable	

## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Competency.AI provides extensive documentation and help.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	See WCAG 2.0 Section
603.3 Accommodation of Communication Needs	Supports	Support services are provided by phone, email and help documentation.

## Legal Disclaimer (Education Management Solutions, LLC)

This document is for informational purposes only. EMS makes no warranties, expressed or implied, in this document. The information contained in this document represents the current view of EMS on the issues discussed as of the date of publication. Because EMS must respond to changing market conditions, it should not be interpreted to be a commitment on the part of EMS, and EMS cannot guarantee the accuracy of any information presented after the date of publication.