

# Glean Accessibility Conformance Report

## International Edition

VPAT® Version 2.3 (Revised) – February 2022

**Name of Product/Version: Glean**

**Product Description: Note-taking software**

**Report Date: 08/07/2021**

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**Notes:** Glean is an online application available through the Chrome browser. Therefore, this VPAT relates only to the support provided when used in Chrome.

**Evaluation Methods Used:** Site was evaluated by an expert tester using automated testing tools, code inspection and VoiceOver screen reader.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report  |
|--|---------------------|
| <a href="#">Web Content Accessibility Guidelines 2.0</a> | Level A (Yes / No ) |

|   |  |
|---|--|
|   | Level AA (Yes / No )<br>Level AAA (Yes / No )                        |
| <a href="#">Web Content Accessibility Guidelines 2.1</a>  | Level A (Yes / No )<br>Level AA (Yes / No )<br>Level AAA (Yes / No ) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a> | (Yes / No )  |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

| Criteria   | Conformance Level   | Remarks and Explanations                      |
|--|---------------------|---|
| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>                                     | Web: Supports       |   |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>              | Web: Not Applicable | Users control the audio content they produce. |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>                               | Web: Supports       |   |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Web: Supports       |   |

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|---|--------------------------------|--|
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  | <p>Web: Partially supports</p> | <p>Generally, content within the app is structured so that assistive technologies can navigate it and understand the relationships.</p> <p>A third-party tool is used for the help panel. Currently headings and relationships are not marked up appropriately within this widget.</p> |
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>     | <p>Web: Supports</p>           |  |
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p>           |  |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>            | <p>Web: Supports</p>           |  |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>           | <p>Web: Supports</p>           |  |

|   |                              |   |
|---|------------------------------|---|
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>          | <p>Web: Does not support</p> | <p>The addition of functionality for a user tour and transcription does not support keyboard users. This is the first release and inclusion of keyboard users is planned for upcoming work.</p> |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  | <p>Web: Supports</p>         | <p>Supports</p>   |
| <p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)<br/> Revised Section 508 – Does not apply</p>   | <p>Web: Supports</p>         |   |
| <p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Not applicable</p>   |   |
| <p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Not Applicable</p>   |   |

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|--|-------------------------|---|
| <p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  | Web: Not Applicable     |   |
| <p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Web: Supports           |   |
| <p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Web: Partially Supports | Users see a generic title initially. This updates dynamically as the user provides an event name. An untitled event has the title of the date it was created until changed. For example;. “Untitled Event 12th July 2021 - Glean” |
| <p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Web: Partially supports | Keyboard and screen reader focus is not optimized within the help panel. Occasionally hidden items can receive focus.<br><br>Introduction tour and transcription are not available to a keyboard user.                            |
| <p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Web: Supports           |   |

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|--|---------------|--|
| <p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)<br/>Revised Section 508 – Does not apply</p>  | Web: Supports |  |
| <p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)<br/>Revised Section 508 – Does not apply</p>  | Web: Supports |  |
| <p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 only)<br/>Revised Section 508 – Does not apply</p>   | Web: Supports |  |
| <p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 only)<br/>Revised Section 508 – Does not apply</p>  | Web: Supports |  |
| <p><b><u>3.1.1 Language of Page</u></b> (Level A)<br/>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>     | Web: Supports |  |
| <p><b><u>3.2.1 On Focus</u></b> (Level A)<br/>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>             | Web: Supports |  |
| <p><b><u>3.2.2 On Input</u></b> (Level A)<br/>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>             | Web: Supports |  |
| <p><b><u>3.3.1 Error Identification</u></b> (Level A)<br/>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Web: Supports |  |

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| <p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Web: Supports |  |
| <p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>                | Web: Supports |  |
| <p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>      | Web: Supports |  |

**Table 2: Success Criteria, Level AA**

| Criteria   | Conformance Level   | Remarks and Explanations |
|--|---------------------|--------------------------|
| <p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>                 | Web: Not Applicable |                          |
| <p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Web: Supports       |                          |



|   |                         |   |
|---|-------------------------|---|
| <b>1.3.4 Orientation</b> (Level AA 2.1 only)<br>Revised Section 508 – Does not apply  | Web: Not Applicable     |   |
| <b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)<br>Revised Section 508 – Does not apply   | Web: Supports           |   |
| <b>1.4.3 Contrast (Minimum)</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Web: Supports           |   |
| <b>1.4.4 Resize text</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>        | Web: Supports           | Although some functionality (audio bubbles) are not available above 150% zoom that does not change the function or purpose of the page. |
| <b>1.4.5 Images of Text</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>     | Web: Supports           |   |
| <b>1.4.10 Reflow</b> (Level AA 2.1 only)<br>Revised Section 508 – Does not apply  | Web: Partially Supports | On page zoom at 400%, some of the application content is off screen making it only available by scrolling.                              |
| <b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)<br>Revised Section 508 – Does not apply   | Web: Supports           |   |
| <b>1.4.12 Text Spacing</b> (Level AA 2.1 only)<br>Revised Section 508 – Does not apply  | Web: Supports           |   |
| <b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)<br>Revised Section 508 – Does not apply   | Web: Supports           |   |

|  |                         |   |
|--|-------------------------|---|
| <p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>         | Web: Supports           |   |
| <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Web: Partially supports | The 'Move event' button is present and repeated for all events.                       |
| <p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Web: Partially Support  | The help scout close button is missing a keyboard focus indicator on the help widget. |
| <p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Web: Not Applicable     |   |
| <p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Web: Supports           |   |

|  |               |  |
|--|---------------|--|
| <p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Web: Supports |  |
| <p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  | Web: Supports |  |
| <p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Web: Supports |  |
| <p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>   | Web: Supports |  |

### Table 3: Success Criteria, Level AAA

Notes: Not evaluated

| Criteria  | Conformance Level  | Remarks and Explanations |
|---|--------------------|--------------------------|
| <p><a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)<br/>           Also applies to:<br/>           Revised Section 508 – Does not apply</p>  | Web: Not Evaluated |                          |
| <p><a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)<br/>           Also applies to:<br/>           Revised Section 508 – Does not apply</p>                                     | Web: Not Evaluated |                          |
| <p><a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)<br/>           Also applies to:<br/>           Revised Section 508 – Does not apply</p>  | Web: Not Evaluated |                          |
| <p><a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)<br/>           Also applies to:<br/>           EN 301 549 Criteria– Does not apply<br/>           Revised Section 508 – Does not apply</p>         | Web: Not Evaluated |                          |
| <p><a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)<br/>           Also applies to:<br/>           EN 301 549 Criteria– Does not apply<br/>           Revised Section 508 – Does not apply</p> | Web: Not Evaluated |                          |
| <p><a href="#">1.4.6 Contrast Enhanced</a> (Level AAA)<br/>           Also applies to:<br/>           Revised Section 508 – Does not apply</p>  | Web: Not Evaluated |                          |
| <p><a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)<br/>           Also applies to:<br/>           Revised Section 508 – Does not apply</p>   | Web: Not Evaluated |                          |
| <p><a href="#">1.4.8 Visual Presentation</a> (Level AAA)<br/>           Also applies to:<br/>           Revised Section 508 – Does not apply</p>  | Web: Not Evaluated |                          |
| <p><a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA)<br/>           Also applies to:<br/>           Revised Section 508 – Does not apply</p>  | Web: Not Evaluated |                          |

|   |                    |  |
|---|--------------------|--|
| <p><a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>              | Web: Not Evaluated |  |
| <p><a href="#">2.2.3 No Timing</a> (Level AAA)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>                            | Web: Not Evaluated |  |
| <p><a href="#">2.2.4 Interruptions</a> (Level AAA)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>                        | Web: Not Evaluated |  |
| <p><a href="#">2.2.5 Re-authenticating</a> (Level AAA)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>                    | Web: Not Evaluated |  |
| <p><a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>                    | Web: Not Evaluated |  |
| <p><a href="#">2.3.2 Three Flashes</a> (Level AAA)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>                        | Web: Not Evaluated |  |
| <p><a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p> | Web: Not Evaluated |  |
| <p><a href="#">2.4.8 Location</a> (Level AAA)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>                             | Web: Not Evaluated |  |
| <p><a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>             | Web: Not Evaluated |  |
| <p><a href="#">2.4.10 Section Headings</a> (Level AAA)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>                    | Web: Not Evaluated |  |
| <p><a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only)<br/> Also applies to:<br/> Revised Section 508 – Does not apply</p>                 | Web: Not Evaluated |  |
| <p><a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 only)</p>   | Web: Not Evaluated |  |

|  |                    |  |
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| Also applies to:<br>Revised Section 508 – Does not apply   |                    |  |
| <a href="#">3.1.3 Unusual Words</a> (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply          | Web: Not Evaluated |  |
| <a href="#">3.1.4 Abbreviations</a> (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply          | Web: Not Evaluated |  |
| <a href="#">3.1.5 Reading Level</a> (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply          | Web: Not Evaluated |  |
| <a href="#">3.1.6 Pronunciation</a> (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply          | Web: Not Evaluated |  |
| <a href="#">3.2.5 Change on Request</a> (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply      | Web: Not Evaluated |  |
| <a href="#">3.3.5 Help</a> (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply                   | Web: Not Evaluated |  |
| <a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Web: Not Evaluated |  |

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria                          | Conformance Level     | Remarks and Explanations   |
|-----------------------------------|-----------------------|--|
| 302.1 Without Vision              | AA Partially Supports | Supports when combined with assistive technology: <ul style="list-style-type: none"><li>• All interfaces are designed according to HTML 5 standards</li><li>• Images and icons are assigned contextual and meaningful text alternatives</li><li>• Images of text are avoided</li><li>• Form fields are labeled</li></ul> Except: <ul style="list-style-type: none"><li>• Some controls are lacking adequate labels to indicate their functions.</li><li>• Screen reader users may not be able to access visual annotations within recordings</li></ul> |
| 302.2 With Limited Vision         | AA Partially Supports | Supports when compatible with assistive technology.<br>Features: <ul style="list-style-type: none"><li>• Icons and text resize with the browser</li><li>• Buttons and controls resize with the browser</li></ul> Except: <ul style="list-style-type: none"><li>• Controls do not reflow and some functionality can be off screen when zoomed in.</li></ul>   |
| 302.3 Without Perception of Color | AA Supports           | Colour alone is not used to convey information   |
| 302.4 Without Hearing             | AA Partially Supports | The app is designed for users to record and review audio so functionality may be limited without hearing.  |

|  |                       |   |
|--|-----------------------|---|
| 302.5 With Limited Hearing                                     | AA Partially Supports | The app is designed for users to record and review audio so functionality may be limited without hearing.   |
| 302.6 Without Speech   | AA Supports           | No features rely on speech  |
| 302.7 With Limited Manipulation                                | AA Partially Supports | Supported with compatible assistive technology.<br>Features:<br><ul style="list-style-type: none"> <li>• Users are able to use a variety of input devices to navigate the app</li> <li>• A focus indicator is provided to assist with navigating the interface.</li> </ul> Except:<br><ul style="list-style-type: none"> <li>• The close button on the help and contact us panel is lacking a focus indicator.</li> <li>• Introduction tour and transcription are not available to keyboard users.</li> </ul> |
| 302.8 With Limited Reach and Strength                          | AA Supports           | Supported with compatible assistive technology.<br>Features:<br><ul style="list-style-type: none"> <li>• Users are able to use a variety of input devices to navigate the app.</li> <li>• Large target sizes are provided to aid touch screen navigation of the interface.</li> </ul> Except:<br><ul style="list-style-type: none"> <li>• N/A</li> </ul>  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | AA Supports           | Supported with compatible assistive technology.<br>Features:<br><ul style="list-style-type: none"> <li>• Visual illustrations and icons used to support interface</li> <li>• Interface navigation is kept simple and easy to navigate with minimal text.</li> </ul>   |

## Chapter 4: [Hardware](#)

Deleted as not applicable



## Chapter 5: [Software](#)

Deleted as not applicable

## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria   | Conformance Level                   | Remarks and Explanations   |
|--|-------------------------------------|--|
| <b>601.1 Scope</b>   | Heading cell – no response required | Heading cell – no response required  |
| <b><a href="#">602 Support Documentation</a></b>                 | Heading cell – no response required | Heading cell – no response required  |
| 602.2 Accessibility and Compatibility Features                   |                                     | Document and support materials are available at <a href="#">Is Glean accessible?</a> |
| 602.3 Electronic Support Documentation                           | See <a href="#">1</a> section       | See information in WCAG 2.1 section  |
| 602.4 Alternate Formats for Non-Electronic Support Documentation |                                     | Support documentation is provided electronically                                     |
| <b><a href="#">603 Support Services</a></b>                      | Heading cell – no response required | Heading cell – no response required  |
| 603.2 Information on Accessibility and Compatibility Features    |                                     | Accessible support is provided by phone, email and through electronic documentation  |
| 603.3 Accommodation of Communication Needs                       |                                     | Accessible support is provided by phone, email and through electronic documentation  |

## Legal Disclaimer (Company)

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