# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | Rave Mobile Safety |
| --- | --- |
| Product Name | Rave Alert |
| Product Version | April 2016 |
| Completion Date | 4/6/2016 |
| Contact Name/Title | David Batastini / Director Product Management |
| Contact Email/Phone | [product@ravemobilesafety.com](mailto:product@ravemobilesafety.com) / 888-605-7164 |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| Rave Alert has no specific accessibility issues with regard to WCAG 2.0 AA guidelines identified in our VPAT, in other product documentation, or through any third-party accessibility evaluation reports. |  |  |  |  |  |

## Additional Information:

Rave Alert conforms to WCAG 2.0 AA guidelines for web accessibility.

We believe direct feedback is the best way to ensure our products meet the needs of users with many different assistive technologies. We work with users with disabilities and with advocacy groups to test our software, interfaces, and web portals. Rave Alert's s portals, admin console, and message reception have been user tested with these groups to offer proven compatibility with TTY/TDD devices, JAWS reader devices, and other assistive technology. We maintain a support channel to ensure that any further accessibility issues are recognized and addressed.

In addition, Rave Alert's multi-modal delivery allows users with disability to receive and interpret notification messages through the communication methods best suited to them and any assistive technology they use. Rave Alert can deliver through mobile phone, TTY/TDD enabled voice line, text message, or RSS feed, allowing users with disabilities the choice of which communication method best suits their needs.