# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | VitalSource Technologies, Inc. |
| --- | --- |
| Product Name | Bookshelf by VitalSource |
| Product Version | Windows 9 |
| Completion Date | October 12, 2020 |
| Contact Name/Title | Stacy Ray, Sr Product Manager |
| Contact Email/Phone | stacy.ray@vitalsouce.com |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| 1.1.1 - Non-text content that is presented to the user has a text alternative that serves the equivalent purpose, with one minor exception. The informative warning icon does not have a text alternative. | Closed |  |  |  |  |
| 1.4.1 - The highlighted text in search results and book content is only indicated with a background yellow color. | Open | Deferred | N/A |  | We have been unable to identify a way to make highlights accessible. We will continue to investigate potential solutions with our testing consultants as they arise. |
| 2.1.1 - The highlighted text features are not reachable or actionable using the keyboard. | Open | Deferred | N/A |  | We have been unable to identify a way to make highlights accessible. We will continue to investigate potential solutions with our testing consultants as they arise. |
| 2.4.3 - When the About and Citation dialogs open, the focus is not moved to the dialog content. | Open | Planned | 2Q 2021 | Narrator can be used as an alternative or users can tab to the dialog. | This issue impacts JAWS screen readers. |
| 4.1.2 - The search combobox, in the main navigation, does not announce the list of suggestions, and the labels of items when navigated. | Open | I/P | TBD |  | This issue relates to JAWS. We are working with JAWS engineering and our testing consultants to determine why the text is not announced. A ticket has filed with JAWS. |
| 4.1.2 - The Created by, group of controls on the Notebook panel is not correctly associated with the radio fields. | Closed |  |  |  |  |

## Additional Information: