

Accessibility Roadmap for SoftChalk Cloud

Date: July 23,2020

Name of Product: SoftChalk Cloud (includes both the SoftChalk Create app and SoftChalk Create Online).

Contact: For more information, email help@softchalk.com.

Background:

SoftChalk Cloud is a digital curriculum authoring platform that educators use to create web-based learning content. This learning content (html page content) is delivered to students who use a web browser to view the learning content. SoftChalk LLC is committed to ensuring that the web-based lessons that SoftChalk Create produces are usable and accessible by all students.

As part of this commitment, SoftChalk has designed and developed SoftChalk Create, the authoring tool used by educators to produce content in accordance with the internationally recognized [Web Content Accessibility \(WCAG\) Guidelines 2.1](#) and VPAT version 2.4. We provide [an accessibility conformance report](#) to assist our customers in making an assessment of the accessibility of our products.

In addition, this document, "Accessibility Roadmap for SoftChalk Cloud," provides additional information about our future plans to address any accessibility gaps. Our roadmap uses a table format to provide the following information:

1. **Product/Vendor Information**
2. **Issue Description:** Each major accessibility issue is listed, including the following:
 - Gaps identified in the Voluntary Product Accessibility Template (VPAT)
 - Gaps identified in product support documentation
3. **Current Status:** The following values are used:
 - Open: The issue has not yet been resolved
 - Closed: The issue has already been resolved
 - I/P: The issue is currently under investigation
 - Other
4. **Disposition:** The following values are used:
 - Planned: The issue will be resolved
 - Deferred: The issue will not be resolved
 - I/P: The issue is currently under investigation
 - Other
5. **Remediation Timeline**
6. **Available Workarounds:** We describe any available workarounds for the identified issue
7. **Comments (optional):** We provide details/description regarding the issue
8. **Additional Information (optional):** We provide any additional discussion regarding accessibility plans

Accessibility Roadmap

Vendor/Product Information

Vendor Name	SoftChalk LLC
Product Name	SoftChalk Cloud
Product Version	Create V11
Completion Date	7/23/2020
Contact Name/Title	SoftChalk Support Team
Contact Email/Phone	877-638-2425 / help@softchalk.com

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
<p>Web:</p> <ul style="list-style-type: none"> •All aspects of the web content pages are accessible via the keyboard tab and arrow keys. •When creating a lesson, the content author may optionally include an interactive activity. Of the 20 interactive activities that can be used in SoftChalk content, 17 of them are keyboard accessible and 3 are not. By keyboard accessible we mean that the student can complete the activity using only the keyboard to access the activity. The 3 exceptions include: Pairs, Align, and Selection activities. •As an alternative to using the 3 activity types that are not accessible, the content author may choose to use any of the 17 activity types that are accessible via the keyboard, or they can use the interactive quiz questions that are accessible via the keyboard. 	Open	Planned	This work is currently underway. SoftChalk anticipates release of updated interactive activities for the 3 referenced activities by September 2020.	As an alternative to using the activities types that are not keyboard accessible, the content author may choose to use any of the 17 activity types that are accessible via the keyboard, or they can use the interactive quiz questions that are accessible via the keyboard.	<p>SoftChalk has been in the process of redesigning all of the activities to ensure they are accessible via keyboard and screenreader (JAWS).</p> <p>Of the 20 activities, all but 3 are currently accessible via the keyboard. Eleven of the 20 are also screen reader accessible. We anticipate that all activities will be keyboard accessible by Sept 2020, and all activities will be screen reader accessible by the end of the year 2020.</p>

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<p>Electronic Docs:</p> <ul style="list-style-type: none"> •Document pages are accessible via the keyboard tab and arrow keys 	Open	Deferred	This work is planned to begin and be completed in Q4 2020,		All instructor and student user guides are currently provided in pdf format. These guides are generally accessible but there are gaps. We plan to review and update all user guides to meet accessibility requirements.
<p>Authoring Tool Conformance level</p>	Open	Deferred	This work does not have a scheduled timeline.		SoftChalk has focused its energies on ensuring that the learning content generated by the SoftChalk Cloud platform is as fully accessible as possible . The accessibility of the authoring platform itself, for impaired content authors, has not been evaluated. We believe the platform does not currently meet accessibility requirements for authors with disabilities. We do not currently have a timeline for this development work – it is our understanding that it will be a significant undertaking, and most likely a multi-year effort.

Additional Information