# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | SAGE Publishing |
| --- | --- |
| Product Name | CQ Researcher |
| Product Version | --- |
| Completion Date | October 8, 2020 |
| Contact Name/Title | Lorna Notsch/Senior Analyst, Content Management |
| Contact Email/Phone | lorna.notsch@sagepub.com/+1 202-729-1800 (SAGE DC Office Phone Number) |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| Color Contrast Issue:  The Search by keyword text in the Search box does not meet minimum color contrast. | Open | Planned | Q4 2020 |  | Text will be changed to meet minimum 4.5:1 color contrast. |
| Error Messaging Issues  Error messaging does not receive immediate visual or screen reader focus either on the page or in popups. | Open | Planned | 2021 |  | Error messaging will receive immediate visual and screen reader focus when appears. |
| Form Field Issues:   1. Field sets are not used on static pages with checkboxes, such as the Login page. 2. The Select drop-down in the Print functionality is missing a form label. 3. Two missing form labels on Create Alert page, two fields on the Create Alert page: the Alert EM-mail and FEEDBACK Your Email Address. | Open | Planned | 2021 |  | The issues will be solved together as part of one project. |
| Hover interaction issues:   1. Keyboard focus does not trigger the hover on the global menu bar (Home, Browse Topics, etc.); only mouse focus activates. The hover content is not dismissable, but it is hoverable and persistent. | Open | Planned | 2021 | Following the links for each of the menu items will take the user to a page containing the same items as in the hover content. | Keyboard focus will allow users to access the menu bar in a similar manner as hover. |
| ID’s and Attributes Issues:   1. There are duplicate IDs and attributes across the pages tested. | Open | Planned | 2021 |  | Duplicate ID’s and attributes will be changed |
| Link and Button Labeling:   1. There are options (Mark All Records, Delete Marked records, etc.) on the Saved Searches and Favorite Documents pages are conveyed as links to the screen reader when they are buttons that activate action in the check boxes. 2. The same occurs for the article tools (View PDF, Cite Now! etc.) | Open | Planned | 2021 | The functionality is available, Screen Readers read specific buttons as links. | The issues will be solved together as part of one project. |
| Link Issues:   1. The link for Topic Alerts in the drop-down/hover text of the Using CQR menu take users to the Your Profile page. | Open | Planned | 2021 |  | The issues will be solved together as part of one project. |
| Magnification Issues:   1. When activated at 200% zoom, the Cite Now! Email, and Save functions elements open but immediately close when the page is scrolled, and the opened popup touches the sticky head. 2. The Print functionality disappears completely when page resized to 200%. 3. Magnifying to 400% results in content reflow to a single column; however, the social media bar visually blocks about the lower one-fourth of the screen/content and cannot be removed. Functionality (Cite, etc.) is not available], and scrolling through drop-down menus (e.g., Sections) may result in not all sections being visually available. The up/return to top icon blocks text. | Open | Planned | 2021 |  | The issues will be solved together as part of one project. |
| Reading Order:   1. On the Saved Searches page, Mark All Records and Delete Marked Records are located before the search items, which may be confusing to some users. The same structure is used on the Favorite Documents page. 2. In Your E-Mail popup directions are provided after the editable field. 3. Product home page: Screen reader reads the tabs before then moving to the text of the selected tab, which may be confusing to some users. | Open | Planned | 2021 | The functionalities are available but confusing. | The issues will be solved together as part of one project. |
| Required Fields Issues:   1. Required fields are not noted (except on the Institutional Login page), either visually or to Assistive Technology users. 2. On the Favorite Documents page in the Address Your E-mail popup, required fields are visually noted by an asterisk, are missing programmatic and visual indication of the required meaning of the asterisk. | Open | Planned | 2021 |  | The issues will be solved together as part of one project. |
| Skip Link Issues:   1. On the Login, Logout, Favorite Documents, Saved Searches, Document History, and Topic Alerts pages, the skip link takes the user to the Logout section of the page but then immediately back to the CQR product landing page. 2. The Librarian Resources page available on CQR does not have a skip link. 3. On Full Report page, the skip link goes to the Full Report head instead of directly to the primary article title | Open | Planned | 2021 |  | The issues will be solved together as part of one project. |
| Status changes messaging:   1. Assistive Technology users are not alerted of ascending/descending functionality. 2. Assistive Technology users are not alerted of status changes on Mark All Records and similar functionalities 3. AT users are not alerted when a footnote cite is activated and opens in the text 4. After an hour of inactivity, a user is taken to a page that visually says they’ve been inactive and are going to be logged out if they don’t click the link. However, no change of page status is provided, and no focus is placed on that message. | Open | Planned | 2021 |  | The issues will be solved together as part of one project. |

## Additional Information:

1. Please note that the above issues have been identified and confirmed from the latest CQ Researcher VPAT compiled in September 2020.
2. Please note that for most issues the remediation timeline is set for 2021 – for these that is the best information we have now.
3. Please note from above that many issues have been grouped into similar categories as they will be remediated together as part of one project per issue type.
4. Please note that the VPAT indicates that legacy images are missing alternative text and/or long descriptions. We welcome requests for remediation of specific articles on request.