# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
   * Gaps identified in other product support documentation
   * ~~Gaps identified by a third-party accessibility evaluation report (if available)~~
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | Hawkes Learning |
| --- | --- |
| Product Name | Hawkes Student Web Platform |
| Product Version | V1 |
| Completion Date | October 13, 2020 |
| Contact Name/Title | Douglas Chappell – Accessibility Coordinator |
| Contact Email/Phone | dchappell@hawkeslearning.com – 800-426-9538 |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| Videos do not have audio descriptions. | Open | Other | N/A | For videos where audio description is needed, we can work with our captioning vendor 3PlayMedia to provide audio description tracks. | Since 2016 our video team has been producing videos such that they should not need audio description. There may be some videos left in the product for older titles that require audio description. As older products are moved to new editions new videos will be created. In some cases the older products may no longer be available. The impact of this issue is greatly dependent on the content the student is accessing within the platform. |

## Additional Information:

In this form consideration is being given to the main functionality of the platform: students navigating to assignments and completing them. Discussion Board, eBooks, and the mail application in the Student Web Platform are not included in this evaluation. Learn mode is the alternative to the eBook portion of the product. Students can elect to have their mail forwarded to their personal or school e-mail rather than receiving it via the Hawkes Web Platform. The SmartReview portion of the Platform is not considered to be compliant with WCAG Level A or AA.