

Accessibility Conformance and Remediation Form

Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
 - Gaps identified from the WCAG 2.0 A & AA guidelines and Voluntary Product Accessibility Template (VPAT)
 - Gaps identified in other product support documentation
 - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
 - Open: The issue has not yet been resolved
 - Closed: The issue has already been resolved
 - I/P: The issue is currently under investigation
 - Other
4. **Disposition:** Enter one of the following values:
 - Planned: The issue will be resolved
 - Deferred: The issue will not be resolved
 - I/P: The issue is currently under investigation
 - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

Vendor/Product Information

Vendor Name	EBSCO Information Services
Product Name	EBSCOhost/EBSCO Discovery Service
Product Version	
Completion Date	October 2020
Contact Name/Title	Robert Smith // Platform Product Manager, Accessibility
Contact Email/Phone	Rsmith2@ebSCO.com // 206-305-4797

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Search Results: The Permalink input field in the share menu should be read-only since the user cannot change anything about the URL for the page.	I/P	I/P	Q4, 2020		Read-only attribute to be added to the input element.
Search Results: The checkboxes for facets use an onChange event that causes the page to load with new content.	I/P	I/P	October, 2020		onChange events should not cause focus to move.
Search results: It is possible to browse behind modal dialog for "show more" filters	I/P	I/P	October, 2020		
Search Results: Quick details (magnifying glass icon) on each result is keyboard inaccessible	I/P	I/P	Q4, 2020		
PDF Viewer: The currently selected chapter link purpose cannot be determined from the link text and the page context.	I/P	I/P	Q4, 2020		Add hidden text using .visually-hidden to indicate which chapter is currently selected.

PDF Viewer: When using Internet Explorer, either with or without JAWS, the focus is automatically set to the PDF viewer.	Open	Deferred		Only happens in IE	
PDF Viewer has controls in table of contents panel that are inaccessible with keyboard	I/P	I/P	Q4, 2020		
PDF Viewer: tools on the journal viewer (right side) do not scroll with keyboard	I/P	I/P	Q4, 2020		
Email tool: The checkbox, radio button, and select elements have no visible focus indicator.	I/P	I/P	Q4, 2020		Update CSS to address focus indicator.
Email tool: The Email To instructions are not associated with form fields.	I/P	I/P	Q4, 2020		Use aria-described by to associate more than one label with a form field.
Email tool: The error messages are positioned where screen reader users may not be able to locate the messages and information on how to correct the errors.	I/P	I/P	Q4, 2020		Use aria-described by to associate more than one label with a form field. Define the error message as WAI-ARIA alert using role="alert" to notify screen reader users of the error automatically.
Email tool: The Close link/button purpose cannot be determined from the link text and the page context.	I/P	I/P	Q4, 2020		Add text between the link anchor start and end tags.
Email tool: Semantic information about the email sent confirmation	I/P	I/P	Q4, 2020		Use the WAI-ARIA role="dialog" to define the popup and provide a title

dialog is communicated visually.					using aria-label or aria-labelledby.
Folders: The folder expand/collapse state is not defined. The expand/collapse graphic and help icons active page elements have no visible focus indicator.	I/P	I/P	Q1, 2021		Add aria-expanded to the folder link and toggle its state when the section is expanded or collapsed. Update CSS to address focus indicator.
Folders: The image of the folder indicates if there are contents in the folder or not, but this information is only conveyed visually.	I/P	I/P	Q1, 2021		
Need to recognize TOC elements as header tags within document -or- allow focus to move to document after TOC selection	Open	Deferred		This is an issue with publisher-supplied content. The user experience will be improved in the next generation EDS/EBSCOhost product	
Need language tag for document	I/P	I/P	2021		
Download icon in PDF viewer difficult to locate	Open	Deferred		Control/Cmd+F, Headings/landmarks	
Filter panel does not have good Regions identified for navigation	I/P	I/P	Q4, 2020		
Need 'please wait' messaging when auto-updating after filter	I/P	I/P	October, 2020		
Preference settings - displays list box and radio button at same time	I/P	I/P	Q1, 2021		
Many regions repeated 2x, e.g., Search search	I/P	I/P	Q4, 2020		

ARIA attributes must conform to valid names ¹	I/P	I/P	Q4, 2020		
Difficult to locate full text PDF	Open	Deferred		Document viewing options is an h2 heading	
Checkboxes on Advanced search page missing programmatic labels	Open	Scheduled	Q1, 2021	Users can understand the context by browsing to adjacent text	
Session sometimes times out without a prompt	Open	Deferred		This timeframe is configurable in EBSCO Admin. Recommend setting session timeout to greater than 20 hours.	
Current value of "languages" dropdown not immediately available to screen readers	Open	Scheduled	Q1, 2021	Users can browse to the current language in the list and understand that it is not an actionable link	
Choose Databases tooltips not keyboard or screen reader accessible	Open	Scheduled	Q1, 2021		
Content carousel for many database landing pages is not accessible or has keyboard focus order issues	Open	Scheduled	Q1, 2021	For most interfaces the behavior is mostly inconvenient, and the keyboard/screen reader will work. Exceptions are: <ul style="list-style-type: none"> - Small business Reference Center - Science Reference Center - Legal Information Reference Center - History Reference Center 	
Folder page: Quick details (magnifying glass icon) is keyboard inaccessible	Open	Scheduled	Q1, 2021		
Folder page: Checkboxes are missing a programmatic name	Open	Scheduled	Q1, 2021		
Folder page: Page options	Open	Scheduled	Q1, 2021		

and sort dialogs missing proper semantics/it is possible to get behind dialog					
Preferences: Default format and select format dropdowns missing programmatic labels	Open	Scheduled	Q1, 2021		
Responsive design: main menu button missing programmatic name	Open	Scheduled	Q1, 2021		
Responsive design: it is possible to navigate behind main menu and sort filters dialogs with screen reader	Open	Scheduled	Q1, 2021		
Responsive design: Accordions in main menu have no programmatic expanded state	Open	Scheduled	Q1, 2021		
Responsive design: Menu button should come at the beginning of the page focus order	Open	Scheduled	Q1, 2021		
Publications and subjects pages: Checkboxes missing programmatic labels	Open	Scheduled	Q2, 2021		
Publications and subjects pages: Status updates not announced to screen reader	Open	Scheduled	Q2, 2021		
Search history: Create alert icon missing focus indicator and accessible name	Open	Scheduled	Q2, 2021		
Search history: columns missing programmatic sort state	Open	Scheduled	Q2, 2021		

Search history: checkboxes missing programmatic names	Open	Scheduled	Q2, 2021		
Cited References Page: missing a title that describes topic or purpose	Open	Scheduled	Q2, 2021		