# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | Texthelp Inc. |
| --- | --- |
| Product Name | Read&Write |
| Product Version |  |
| Completion Date |  |
| Contact Name/Title | Karlene Feeney, Higher Education Renewal Manager |
| Contact Email/Phone | [karlene@texthelp.com](mailto:karlene@texthelp.com) 888-248-0652 Ext 3304 |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| Example:  Images on the landing page lack equivalent alternate text | Open | Planned | Q3, 2015 release (v1.2) |  | Functional images will receive descriptive alternate text; decorative images will receive null alternate text. |
|  |  |  |  |  |  |

## Additional Information:

**Read&Write Windows**

**Accessibility Task:**

PDF viewer top and bottom bars are not screen-readable. The SDK accessibility option will be added. Aria tags will be added to all toolbar buttons.

Option will be added to screenshot reader so it can be used via keyboard.

Tooltips to be dismissable using keyboard.

Text indication status or progress should contain an accessible role of status or process

**Estimated Delivery: June 30th, 2025**

**Read&Write for Google Chrome**

**Accessibility Task:**

If selection changes and it was not via mouse dictionary, Picture dictionary and Translator dialogs should update to using the word at the caret position

Options panel screen main menu will be added to the tab order. Make all other components within each panel follow the tab order.

Tooltips to be dismissable using keyboard.

**Estimated Delivery: June 30th, 2025**

**\*\*\*Seth Kerney 12/2/2024: This CNR lists some active issues the vendor is pursing as far as remediation. Any conformance issues listed here, issues that arise, and other issues mentioned in the sibling VPAT/Roadmap forms will be addressed in the AA Plan and addressed accordingly by the responsible personnel.**