

# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
  - Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
  - Gaps identified in other product support documentation
  - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
  - Open: The issue has not yet been resolved
  - Closed: The issue has already been resolved
  - I/P: The issue is currently under investigation
  - Other
4. **Disposition:** Enter one of the following values:
  - Planned: The issue will be resolved
  - Deferred: The issue will not be resolved
  - I/P: The issue is currently under investigation
  - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

Vendor Name	Turnitin, LLC
Product Name	Turnitin
Product Version	Turnitin
Completion Date	June 8, 2015
Contact Name/Title	Sun Oh/ Product Owner
Contact Email/Phone	sunlee@turnitin.com/510-764-7671

## Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
The Originality Report in the Document Viewer cannot be accessed via a keyboard or screen reader	Open	Other	Spring/Summer 2016	An alternative, accessible text-only version of the Originality Report is available	To access the accessible version of the text-only OR, press the "Tab" key, then press "Enter" upon entering the Document Viewer. Navigate to the "mode" drop-down and select the "quickview (classic) report" mode.
Most functionality cannot be performed using keyboard alone	Open	Planned	Spring/Summer 2016		We are aiming to support keyboard accessibility in the new version of Turnitin. Please see Additional Information below.
Most interface elements are not operable using assistive technologies, and do not expose the correct role, state, and other properties	Open	Planned	Spring/Summer 2016		We are aiming to add proper markup to the new version of Turnitin to support use with AT. Please see Additional Information below.
Some text has low color contrast against its background	Open	Planned	Spring/Summer 2016		We are aiming to redesign the new version of Turnitin with sufficient color contrast. Please see Additional Information below.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
The contents of the paper itself cannot be read by a screen reader in the Document Viewer	Open	I/P	TBD		We are investigating alternative methods of access for students with vision impairment to consume the contents of the paper. Please see Additional Information below.
In-line paper comments such as QuickMarks cannot be read by a screen reader in the Document Viewer	Open	I/P	TBD	The downloaded PDF has text based comments at the end that can be read by a screen reader. However, individual comments are detached from the student's original text.	We recommend instructors provide part of the original text of the student's paper when writing comments for students with vision impairment. We recommend students with vision impairment to use the downloaded PDF version of their graded report.
Captions are not available for Voice Comments	Open	I/P	TBD	For students with hearing impairment, we recommend instructors leave a text comment instead of a voice comment	
Peer Review cannot be completed using keyboard or AT	Open	I/P	TBD		We recommend instructors allow students with vision/motor impairment to complete peer review assignments outside of the Turnitin interface.

## **Additional Information:**

Turnitin has engaged accessibility consultants Deque Systems to help us develop a new, more accessible version of Turnitin. The new platform has been designed with accessibility in mind. The first steps towards this goal will start with the beta in Summer/Fall of 2015 which will make use of accessible frameworks and colors. User acceptance testing of the full solution, including further platform changes, will start Fall/Winter 2015 and should be in by Spring/Summer 2016.

The new version of Turnitin aims to include:

1. A new accessible color palette that meets WCAG 2.0 AA color contrast ratio guidelines
2. Student ability to log into Turnitin using a keyboard or screen reader
3. Student ability to enroll in classes using a keyboard or screen reader
4. Student ability to access their classes and assignments with a keyboard or screen reader
5. Student ability to make submissions with a keyboard or screen reader
6. Student ability to access instructor's General Comments using a screen reader
7. Student ability to navigate through the Evaluation Viewer menus with a screen reader
8. A text-only alternative of the Originality Report will remain available to students
9. Closed captioning for Turnitin training videos on the Turnitin website

In addition to the changes above, Turnitin has incorporated other accessibility milestones into subsequent releases. Key focus areas include:

1. Student ability to consume on-paper marks left by the instructor using a keyboard or screen reader
2. Ability for students with hearing impairments to consume voice comments left by the instructor
3. Student ability to navigate through the Evaluation Viewer with a keyboard