

# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
  - Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
  - Gaps identified in other product support documentation
  - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
  - Open: The issue has not yet been resolved
  - Closed: The issue has already been resolved
  - I/P: The issue is currently under investigation
  - Other
4. **Disposition:** Enter one of the following values:
  - Planned: The issue will be resolved
  - Deferred: The issue will not be resolved
  - I/P: The issue is currently under investigation
  - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

Vendor Name	ProQuest
Product Name	ProQuest Platform
Product Version	-NA-
Completion Date	21 Nov 2016
Contact Name/Title	Stuart Beach / Senior Product Manager
Contact Email/Phone	<a href="mailto:Stuart.Beach@proquest.com">Stuart.Beach@proquest.com</a> / +44-1223-271281

## Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
The audio/video player controls do not clearly indicate current focus.	Open	Planned	Q2 2017		Work is planned to address this issue next year.
The Help section contains frames which are not titled.	Open	Deferred			<p>Currently, we cannot add titles to the frames because we are using a 3rd party product to manage Help content.</p> <p>Screen reader users can access contextual help documentation, but will have difficulty accessing the Help section's table of contents (which is displayed in a separate frame).</p>
Video content does not contain synchronized transcripts or closed captions. Note: video content comprises a small portion of the ProQuest Platform's content.	Other	Other			<p>Currently, synchronized captions for the video content are typically not provided by our publishing partners.</p> <p>Our roadmap includes working with our publishing partners to improve content accessibility.</p>

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The audio/video player controls do not clearly indicate current focus.	Open	Planned	Q2 2017		Work is planned to address this issue next year.
As new content is added, data tables may be included with the content without proper markup.	Other	Other			<p>We encourage our publishing partners to supply properly marked up content. However, we typically do not alter content at this level.</p> <p>Our roadmap includes working with our publishing partners to improve content accessibility.</p>
A number of full text articles are in PDF image format only (unreadable to screen readers) with no text-only equivalent.	Other	Other			<p>We encourage our publishing partners to supply properly marked up content. However, we typically do not alter content at this level.</p> <p>Our roadmap includes working with our publishing partners to improve content accessibility.</p>
Some content containing images lack an Alt attribute in the <img> tag.	Other	Other			<p>We encourage our publishing partners to supply properly marked up content. However, we typically do not alter content at this level.</p> <p>Our roadmap includes working with our publishing partners to improve content accessibility.</p>

**Additional Information:**