# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | Link-Systems International, Inc. |
| --- | --- |
| Product Name | NetTutor |
| Product Version | Latest |
| Completion Date | 2/6/2020 |
| Contact Name/Title | Robert Veit, Product Manager |
| Contact Email/Phone | [rveit@link-systems.com](mailto:rveit@link-systems.com) / 727-808-3763 |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| * Form Controls:   + Controls and menus are not always given a clear description   + Button, table, field and control elements may be incorrectly defined or announce incorrectly   + Changes in states may not be communicated to the user   + Checkpoints affected: 1.3.1 (A); 1.3.3 (A) and 4.1.2 (A) | Closed | Other |  |  | Conforms |
| * Links and Images:   + Links may not be given sufficient context   + Images may not have alt text for a screen reader to announce   + Images of text may not announce at all   + Checkpoints affected: 1.1.1 (A) 1.4.5 (AA) and 2.4.4 (A) | Closed | Other |  |  | Conforms |
| * Focus and Navigation:   + It may not be possible to interact with controls, fields, menus, links or page sections using only the keyboard   + Landmarks, Headings or skip links may not be implemented in the pages   + Focus may move in unexpected ways while navigating or interacting with page elements   + Checkpoints affected: 1.3.2 (A); 2.1.1 (A); 2.4.1 (A) and 2.4.3 (A) | Closed | Other |  |  | Conforms |
| * Color:   + Some information may be conveyed using only color   + Text elements may have insufficient contrast ratio   + Checkpoints affected: 1.4.1 (A); 1.4.3 (AA) and | Closed | Other |  |  | Conforms |

## Additional Information:

**The tools used for testing are:**

Before new features are released to our testing environment, they’ve

gone through accessibility testing. Our developers have integrated the aXe accessibility tool into their

local coding environments, and they will not release features that throw errors. After a new feature is

released, it goes through two additional rounds of testing: testing by our product development team

and our QA team. Both of these rounds of testing involve checking the feature using aXe and the

WAVE accessibility tool, as well as assistive technology software.

Because they are the most common, these are the combinations of browsers and assistive

technologies that we use during development and quality assurance:

JAWS with Internet Explorer

NVDA with Firefox

VoiceOver with Safari

**Remediation Process:**