# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | Gale |
| --- | --- |
| Product Name | National Geographic Virtual Library |
| Product Version |  |
| Completion Date | February 2017 |
| Contact Name/Title | Doran Steele, Product Manager |
| Contact Email/Phone | Doran.Steele@cengage.com |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| High resolution scans of documents can’t be accessed by text reader assistive technologies. | Closed | Deferred | n/a | n/a | Alt-text or descriptive captions cannot be guaranteed for the OCR content, which are high resolution scans of documents from a wide variety of eras and sources. |
| Various keyboard traps exist on the search results page | Open | Planned | Summer 2017 | N/a | Work is planned for 2017 that will remove keyboard traps and optimize some keyboard based interactions on search screens |
| Document Viewer isn’t complaint with various requirements to work with assistive technology | Closed | Completed | Nov 2016 | n/a | We have released a new document viewer not based on flash technology that is fully compliant with keyboard-based assistive technology. |
| Images on home page lack descriptive alt-text. Alt-text on thumbnail images (results list) consists of strings of numbers. | Open | Planned | Fall 2017 | n/a | Planned work will replace the URL of the image being read now, with the title of the issue/article. |
| Some forms lack proper labeling | I/P | I/P | Unknown | n/a | We are investigating the best way to solve a number of labeling/fieldset issues. |
|  |  |  |  |  |  |

## Additional Information: