

# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
  - Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
  - Gaps identified in other product support documentation
  - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
  - Open: The issue has not yet been resolved
  - Closed: The issue has already been resolved
  - I/P: The issue is currently under investigation
  - Other
4. **Disposition:** Enter one of the following values:
  - Planned: The issue will be resolved
  - Deferred: The issue will not be resolved
  - I/P: The issue is currently under investigation
  - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

Vendor Name	Cengage Learning
Product Name & ISBN	Understanding Social Problems, 9780357709979
Product Version	eTextbook, MT reader, PPT
Completion Date	11/6/2024
Contact Name/Title	Accessibility
Contact Email/Phone	Accessibility@cengage.com

## Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
	*Complete this column for all items listed in the "Issue Description" column		*Complete this column for issues noted as Yes – Some or No – None in the Current Status column		*Complete this column for issues noted as Yes – Some or No – None in the Current Status column
Alt Text – eBook <i>[Is there alt (alternative) text in the ebook for images?]</i>	Choose One: Yes – All Yes – Some No - None N/A		Choose One: In process Next quarter Next fiscal year Next edition		
Alt Text - PPT <i>[Is there alt (alternative) text in the PPT for images?]</i>	Choose One: Yes – All Yes – Some No - None N/A		Choose One: In process Next quarter Next fiscal year Next edition		
Audio/Video <i>[Are there captions and transcripts for audio/video?]</i>	Choose One: Yes – All Yes – Some No - None N/A		Choose One: In process Next quarter Next fiscal year Next edition		
Keyboard Navigation <i>[Can the product be used without a mouse, i.e. keyboard only?]</i>	Choose One: Yes – All Yes – Some No - None N/A		Choose One: In process Next quarter Next fiscal year Next edition		
Flash Content <i>[Has all Flash content been replaced by other/more accessible content?]</i>	Choose One: Yes – All Yes – Some No - None N/A		Choose One: In process Next quarter Next fiscal year Next edition		

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
<p>Tables</p> <p><i>[Have images of tables been replaced by tables created in html/text?]</i></p>	<p>Choose One:</p> <p>Yes – All</p> <p>Yes – Some</p> <p>No - None</p> <p>N/A</p>		<p>Choose One:</p> <p>In process</p> <p>Next quarter</p> <p>Next fiscal year</p> <p>Next edition</p>		<p>*Complete this column for all items listed in the “Issue Description” column</p> <p>*Complete this column for issues noted as Yes – Some or No – None in the Current Status column</p>

**Additional Information** [enter any additional info regarding accessibility below]:

NOTE: Accessibility questions can be directed to [accessibility@cengage.com](mailto:accessibility@cengage.com).