



# Accessibility Conformance and Remediation Form

Platform: Desktop/Web

## Vendor/Product Information

Vendor Name: Mango Languages

Product Name: Mango Languages

Product Version: Desktop/Web

Completion Date: 12/14/2020

Contact Name/Title: Josh Hoover / Chief Product Officer

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## Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
1.3.1 Info and Relationships (Level A)	Open	Planned	January 31, 2021	None	This only applies to Introductory Pages (Pathway, Tools, Profile, etc.) These pages are not fully accessible and missing accessible form controls and semantics to convey the information and structure to screen readers.
2.2.2 Pause, Stop, Hide (Level A)	Closed	Deferred	N/A	The conversation can be replayed as many times as needed.	The only part of the website that doesn't comply with the ability to pause is the conversation that is played at the beginning of a chapter. The conversation can be replayed as many times as needed but cannot be paused during playback.
1.2.5 Audio Description (Prerecorded) (Level AA)	Closed	Deferred	N/A	None	Video within the product is only present within the Mango Movies section. These videos have subtitles displayed on the screen but they do not have audio



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					descriptions of the scenes.
1.2.6 Sign Language (Prerecorded) (Level AAA)	Closed	Deferred	N/A	None	Mango does not offer sign language for all pre-recorded audio.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Closed	Deferred	N/A	None	Mango does not offer alternative for time-based media is provided for all prerecorded synchronized media and for all prerecorded video-only media.
1.4.6 Contrast (Enhanced) (Level AAA)	Closed	Deferred	N/A	None	Black and white text is 21:1, however some of the text in the interface is 3:0:1.
1.4.7 Low or No Background Audio (Level AAA)	Closed	Deferred	N/A	None	Mango does not utilized background audio.
1.4.8 Visual Presentation (Level AAA)	Closed	Deferred	N/A	None	There are no mechanisms for the user to modify the visual presentation of blocks of text.
2.4.9 Link Purpose (Link Only) (Level AAA)	Closed	Deferred	N/A	None	Mango does not offer users a mechanism to identify the purpose of each link other than the link contains text that indicative of the action taken by clicking the link.
3.1.3 Unusual Words (Level AAA)	Closed	Deferred	N/A	None	Mango does not provide a mechanism for identifying definitions of words or phrases used in unusual or restricted ways. Generally, words and phrases are not used in unusual or restricted ways as



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					we are teaching language.
3.1.4 Abbreviations (Level AAA)	Closed	Deferred	N/A	None	Mango does not use abbreviations in the interface or lesson content.
3.1.5 Reading Level (Level AAA)	Closed	Deferred	N/A	None	There is no way to adjust the course content to meet the needs of those with lower reading comprehension.
3.3.5 Help (Level AAA)	Closed	Deferred	N/A	None	Mango does not offer contextual help.

## Additional Information:

Mango Languages is currently working on compiling new VPATs that will be released sometime towards the end of 2020. Mango Languages works with a third-party auditor, Access Ingenuity, to perform all VPAT analysis. Mango Languages continuously strives to maintain and in cases where feasible, improve our accessibility compliance.

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