

Accessibility Conformance and Remediation Form

Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
 - Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
 - Gaps identified in other product support documentation
 - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
 - Open: The issue has not yet been resolved
 - Closed: The issue has already been resolved
 - I/P: The issue is currently under investigation
 - Other
4. **Disposition:** Enter one of the following values:
 - Planned: The issue will be resolved
 - Deferred: The issue will not be resolved
 - I/P: The issue is currently under investigation
 - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

Vendor/Product Information

Vendor Name	Gale, a Cengage Learning Company
Product Name	Gale in Context Family of Products including: Global Issues in Context, World History in Context, US History in Context, Science in Context, Opposing Viewpoints in Context, Student Resources in Context, Biography in Context, Canada in Context, Research in Context
Product Version	
Completion Date	November 2018
Contact Name/Title	Liz Collins, Product Manager
Contact Email/Phone	Liz.collins@cengage.com

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Periodicals and other 3 rd party image content does not have alt text	Closed	Deferred	n/a	n/a	We aggregate 1000's of 3 rd party images, many of which do not have provided alt text.
3 rd party videos may not have closed captioning/transcripts/audio descriptions.	Closed	Deferred		n/a	We link to 1000's of 3 rd party videos, and cannot guarantee the availability of captions, transcripts and audio descriptions.
Plain text tables don't have scripting to properly associate columns & rows with cells	I/P	Deferred	n/a	n/a	Currently, text tables can't be converted into accessible tables. We are investigating how to alter our content intake process to support this.
Some options/controls lack sufficient context for non-sighted users	Closed	Completed	End of Q2, 2018	n/a	These options/controls will be given additional labeling or context to better communicate their function to assistive technologies.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
While most of the product works using keyboard controls, a few notable exceptions exist. Search Assist, dynamically populated search lists	Closed	Completed	End of Q2, 2018	n/a	We plan to address the issues with search assist, and dynamically populated search lists at the specified date. Highlights & notes and topic finder work will be deferred.
Highlights & notes, and Topic Finder do not support keyboard commands.	Open	Deferred	N/A		We are investigating how to make highlights and notes properly accessible. Topic finder is a third party application that we cannot currently make accessible.

Additional Information: