# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | Gale, a Cengage Learning Company |
| --- | --- |
| Product Name | Gale Biography in Context |
| Product Version |  |
| Completion Date | 8/19/2016 |
| Contact Name/Title | Christina Brown, Product Manager 248-699-8132 |
| Contact Email/Phone | [Christina.Brown@cengage.com](mailto:Christina.Brown@cengage.com), [accessibility@cengage.com](mailto:accessibility@cengage.com) |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| Periodicals and other 3rd party image content does not have alt text | Closed | Deferred | n/a | n/a | We aggregate 1000’s of 3rd party images, many of which do not have provided alt text. |
| Some videos in main content that we link out to lack closed-captioning. Many Training videos in Resource tools lack closed captioning. | Open | Planned | Ongoing | n/a | In Context video closed caption/transcript coverage is currently 13%. We are looking to boost that number to 30% by January 2017. |
| Plain text tables don’t have scripting to properly associate columns & rows with cells | I/P | Deferred | n/a | n/a | Currently, text tables can’t be converted into accessible tables. We are investigating how to alter our content intake process to support this. |

## Additional Information: