### **Accessibility Conformance and Remediation Form**

#### **Instructions**

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

- 1. **Product/Vendor Information:** Provide the information requested
- 2. **Issue Description:** List each major accessibility issue for the product Including the following:
  - Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3
     Accessibility Guidelines (if applicable)
  - Gaps identified in other product support documentation
  - Gaps identified by a third-party accessibility evaluation report (if available)
- 3. **Current Status:** Enter one of the following values:
  - o Open: The issue has not yet been resolved
  - o Closed: The issue has already been resolved
  - o I/P: The issue is currently under investigation
  - o Other
- 4. **Disposition:** Enter one of the following values:
  - o Planned: The issue will be resolved
  - Deferred: The issue will not be resolved
  - I/P: The issue is currently under investigation
  - o Other
- 5. Remediation Timeline: Enter when you anticipate that the issue will be resolved
- 6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
- 7. Comments (optional): Provide details/description regarding the issue
- 8. Additional Information (optional): Provide any additional discussion regarding accessibility plans

# **Vendor/Product Information**

Vendor Name	Meazure Learning/ProctorU		
Product Name	Live+/Review+/Record+		
Product Version	Please see above		
Completion Date	5/10/2021		
Contact Name/Title	Ashley Norris, Ph.D., Chief Compliance Officer		
Contact Email/Phone	compliance@proctoru.com		

# **Specific Issues**

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Example: Images on the landing page lack equivalent alternate text	Open	Planned	Q3, 2015 release (v1.2)		Functional images will receive descriptive alternate text; decorative images will receive null alternate text.
1.1.1 Non-text Content (Level A)	I/P	I/P	Summer of 2021		Supports with limited exception as described below:  ProctorU's solution supports a number of keyboard shortcuts to enable the primary functionality of the application. There are several non-functional images which do not include an appropriate label.
1.3.1 Info and Relationships (Level A)	I/P	I/P	Summer of 2021		Partially Supports:  In areas of the ProctorU solution, lists are not properly marked. Some Form elements are missing label association. In areas of the ProctorU solution, reading order is not logical/intuitive on some pages. Screen readers can read parent page content outside the modal using arrow keys.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
1.4.1 Use of Color (Level A)	I/P	I/P	Summer of 2021		Supports with limited exception as described below:  There are rare instances of color coding used to convey
					information as the only means to convey information.
2.4.3 Focus Order (Level A)	I/P	I/P	Summer of 2021		Supports with limited exception:  The tab order does not follow a logical sequence in a few specific calendar and time selection screens.
4.1.1 Parsing (Level A)	I/P	I/P	Summer of 2021		Partially Supports:  In the log-in section of the ProctorU solution there are duplicate id values for a few images. This adversely impacts behavior of assistive technologies on different platforms.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
4.1.2 Name, Role, Value (Level A)	I/P	I/P	Summer of 2021		Partially Supports:  While many images are textually tagged or otherwise available to Assistive Technology, ProctorU provides numerous custom controls built using non-semantic markup that react to end-user interactions via JavaScript. Some of these controls are the necessary name, state, role, and value information necessary for Assistive Technology users to understand and interact with the system.

## **Additional Information:**

Please note, ProctorU is working to fully support these criteria and achieve full compliance with WCAG 2.0 AA in the summer of 2021 based on current estimates and capacity.