

Accessibility Conformance and Remediation Form

Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
 - Gaps identified from the WCAG 2.0 A & AA guidelines and Voluntary Product Accessibility Template (VPAT)
 - Gaps identified in other product support documentation
 - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
 - Open: The issue has not yet been resolved
 - Closed: The issue has already been resolved
 - I/P: The issue is currently under investigation
 - Other
4. **Disposition:** Enter one of the following values:
 - Planned: The issue will be resolved
 - Deferred: The issue will not be resolved
 - I/P: The issue is currently under investigation
 - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

Vendor/Product Information

Vendor Name	EBSCO Information Services
Product Name	EBSCOhost/EBSCO Discovery Service
Product Version	
Completion Date	July 2021
Contact Name/Title	Robert Smith // Platform Product Manager, Accessibility
Contact Email/Phone	accessibility@ebSCO.com // 206-305-4797

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
1.1.1 Non-text Content (Level A): Related images on search results do not have a descriptive text alternative	I/P	I/P	Q4, 2021		
1.3.1 Info and Relationships (Level A): Need to recognize TOC elements as header tags within document -or- allow focus to move to document after TOC selection	Open	Deferred		This behavior exists for HTML full text journals, but not PDF journals. No timeline to resolve.	
1.3.1 Info and Relationships (Level A): Preference settings - displays list box and radio button at same time	I/P	I/P	Q4, 2021		
1.3.1 Info and Relationships (Level A): Search history section table does not have	I/P	I/P	Q4, 2021		

properly associated headers					
2.1.1 Keyboard (Level A): Tooltips in Choose Databases are not accessible with the keyboard	I/P	I/P	Q4, 2021		
3.1.1 Language of Page (Level A): Need language tag for content documents	Open	Planned	2022	Language is indicated in interface and detail metadata, but not included as part of document metadata	
3.1.2 Language of Parts (Level AA): Language menu is missing programmatic indication of specific languages	I/P	I/P	Q4, 2021		
2.4.3 Focus Order (Level A): PDF Viewer: When using Internet Explorer, either with or without JAWS, the focus is automatically set to the PDF viewer.	Open	Deferred		Only happens in IE	
Usability (Non-WCAG): Search Results: The Permalink input field in the share menu should be read-only since the user cannot change anything about the URL for the page.	I/P	I/P	Q3, 2020 (Delayed to Q4 2021)		Read-only attribute to be added to the input element.
Usability (Non-WCAG): Download icon in PDF viewer difficult to locate	Open	Deferred		Control+F	

