

Accessibility Conformance and Remediation Form

Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
 - Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
 - Gaps identified in other product support documentation
 - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
 - Open: The issue has not yet been resolved
 - Closed: The issue has already been resolved
 - I/P: The issue is currently under investigation
 - Other
4. **Disposition:** Enter one of the following values:
 - Planned: The issue will be resolved
 - Deferred: The issue will not be resolved
 - I/P: The issue is currently under investigation
 - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

Vendor/Product Information

Vendor Name	EBSCO Information Services
Product Name	EBSCO eBooks
Product Version	
Completion Date	January 2020
Contact Name/Title	Kara Kroes Li, Director of Product Management
Contact Email/Phone	kkroes@ebSCO.com / accessibility@ebSCO.com

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds
1.3.1 Info and Relationships (Level A): User preferences dialog has controls that display as listbox and radio button	I/P	I/P	Q4, 2021	The controls work but may confuse screen reader users
1.3.1 Info and Relationships (Level A): Table for Search History does not have properly associated headers	I/P	I/P	Q4, 2021	Headers are indicated in text above the table
2.1.1 Keyboard (Level A): Tooltips in Choose Databases are not accessible with the keyboard.	I/P	I/P	Q4, 2021	
2.2.1 Timing Adjustable (Level A): The session sometimes out without a prompt and without providing a way for users to extend the session.	Open	Deferred		Admin settings can be set to meet the 2.2.1 timing thresholds if set to 20 hour session expiration

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds
<p>3.1.1 Language of Page (Level A):</p> <p>Pages on the platform identify language, and language is indicated in detail record. but some documents do not indicate language in document metadata.</p>	Open	Planned	2022	
<p>2.1.2 : Keyboard trap</p> <p>The eBook tools (Save, Print, Email) have a keyboard trap when navigating in reverse</p>	Open	Deferred		This only occurs navigating backwards (shift+tab)
<p>3.1.2 Language of Parts (Level AA):</p> <p>Language menu is missing programmatic indication of specific languages</p>	I/P	I/P	Q4, 2021	