

Accessibility Conformance and Remediation Form

Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
 - Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
 - Gaps identified in other product support documentation
 - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
 - Open: The issue has not yet been resolved
 - Closed: The issue has already been resolved
 - I/P: The issue is currently under investigation
 - Other
4. **Disposition:** Enter one of the following values:
 - Planned: The issue will be resolved
 - Deferred: The issue will not be resolved
 - I/P: The issue is currently under investigation
 - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

Vendor/Product Information

Vendor Name	West, a Thomson Reuters business
Product Name	Westlaw
Product Version	Not Applicable
Completion Date	March 1, 2017
Contact Name/Title	Kim Dirks/Accessibility Specialist
Contact Email/Phone	accessibilitycommittee@tr.com

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Example: Images on the landing page lack equivalent alternate text	Open	Planned	Q3, 2015 release (v1.2)		Functional images will receive descriptive alternate text; decorative images will receive null alternate text.
A text equivalent for every non-text element is not currently provided.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	Westlaw has multiple instances in which there are both text and an image to access an item. To minimize redundancy for screen readers, the images are generally unavailable to screen readers. Other than these images, virtually all images have ALT text attributes, or other coding exposed to assistive technologies that describes the nature and purpose of the element.
Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	For much of the information conveyed with color, Westlaw has textual equivalents or underlying markup (e.g., headers tags), which are recognized when using assistive technologies.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Row and column headers are not currently identified for all data tables.	Open	Deferred	N/A	N/A	<p>Row and column headers on most data tables generated by Westlaw provide identifiers to be used with assistive technologies.</p> <p>Content provided by third parties, such as U.S. government agencies, is, per U.S. copyright law, is presented as delivered.</p>
Markup used to associate data cells and header cells is not present on all data tables that have two or more logical levels of row or column headers.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	For many data tables that have two or more logical levels of row or column headers, markup exists to associate data cells and header cells.
A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Open	Deferred	Will be addressed with future design and/or general usability changes	N/A	Currently, Westlaw has some text-only pages for pages that cannot be made accessible.
The information provided on pages that utilize scripting languages to display content, and/or to create interface elements, is not always identified with functional text that can be read by Assistive Technology.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	<p>JavaScript is required to use Westlaw, and the majority of the information provided by scripting is available to assistive technologies.</p> <p>However customers who cannot use a mouse may not be able to create Alerts.</p>

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All forms designed to be completed on-line, do not allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	In most cases forms on Westlaw provide appropriate labels, directions and cues to allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the forms.
When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	Westlaw does incorporate a time-out feature. If there is no user activity during a predetermined time frame (e.g., 60 minutes), a message is generated telling a user that they will be timed out if they do not respond within 5 minutes. If there is no response to the message in 5 minutes, the user is signed off of westlaw.com. If the default setting for this time-out feature is insufficient for users, it can be modified on an individual basis.
There is not always at least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	Commonly used Assistive Technology works on a majority of Westlaw.

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There is not always at least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	Westlaw may require visual acuity greater than 20/70 for some content that has lower levels of color contrast or uses highlighting.
There is not always at least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Open	Other	Will be addressed with future design and/or general usability changes	N/A	Fine motor control or simultaneous actions may be required in some instances to use Westlaw.

Additional Information: