Accessibility Conformance and Remediation Form

Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested

2. **Issue Description:** List each major accessibility issue for the product Including the following:

   o Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)

   o Gaps identified in other product support documentation

   o Gaps identified by a third-party accessibility evaluation report (if available)

3. **Current Status:** Enter one of the following values:

   o Open: The issue has not yet been resolved

   o Closed: The issue has already been resolved

   o I/P: The issue is currently under investigation

   o Other

4. **Disposition:** Enter one of the following values:

   o Planned: The issue will be resolved

   o Deferred: The issue will not be resolved

   o I/P: The issue is currently under investigation

   o Other

5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved

6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.

7. **Comments (optional)**: Provide details/description regarding the issue

8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

Vendor/Product Information

Vendor Name	ProQuest
Product Name	ProQuest Syndetics
Product Version	
Completion Date	11/01/2024
Contact Name/Title	Valencia Godlove
Contact Email/Phone	1-800-624-0559

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Example: Images on the landing page lack equivalent alternate text	Open	Planned	Q3, 2015 release (v1.2)		Functional images will receive descriptive alternate text; decorative images will receive null alternate text.
1.2.1 Audio-only and Video-only (Prerecorded) **(Level A)**	Partially Supports	Planned	2025		There are a very small number of audio-only and video-only database records for which a media alternative to the recording is not available. Compliance of this standard was validated by manual visual checks.
1.2.2 Captions (Prerecorded) **(Level A)**	Partially Supports	Planned	2025		Transcripts are provided for the majority of video content. A small number of video records also have audio-described versions. This standard was evaluated by manual visual checks.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
2.4.4 Link Purpose (In Context) **(Level A)**	Partially Supports	Planned	2025		In general the purpose of each link on a page is identified by its name, or programmatically determined link context. Exception: in a small number of cases, links on a page use repetitive names where the destination is not adequately identified e.g. record format links on Results pages do not currently include the record title.
3.2.2 On Input **(Level A)**	Partially Supports	Planned	2025		Context is not changed automatically – appropriate controls are provided. Exception: There are a few form controls on results pages, such as the Sort by and Items per page dropdowns, that automatically reload the page when the selection is changed. Screen reader users are advised of this when these elements receive focus. Compliance of this standard was validated using manual visual and keyboard checks.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
1.2.5 Audio Description (Prerecorded) **(Level AA)**	Partially Supports	Planned	2025		Audio descriptions are not included for the vast majority of video content that we receive from publishing partners. ProQuest has added a small number of audio descriptions for high use recordings in Academic Video Online.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
1.4.5 Images of Text **(Level AA)**	Partially Supports	Planned	2025		Full text content is presented as text wherever available. PDFs for all new historical magazine archive digitization projects started since January 2019 are enhanced with high accuracy OCR background text, logical text flow, semantic markup, and alt text for images. Exception: Some full text articles are only available as images or image-based PDFs. Where practical, products with documents that are only available as page images or pdfs include an option in the platform to generate an OCRed (plain text) version of the page on-the-fly that is machine-readable. This standard was evaluated using manual visual checks.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
1.4.10 Reflow **(Level AA 2.1 and 2.2)**	Partially Supports	Planned	2025		The ProQuest platform interface has been developed with responsive Web design in mind. Text and columns reflow on browser resize or zoom so that a horizontal scrollbar doesn't appear on most pages. Exceptions: Some full text articles are only available as page images in jpeg format. The text in image-based PDFs does not reflow, where it is important to preserve the layout of the original printed page e.g. ProQuest historical magazine archive digitization projects. The text in native PDFs may not reflow where they have not been created by the author/publisher to conform to PDF/Universal Accessibility (ISO 14289).

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
2.4.11 Focus Not Obscured (Minimum) **(Level AA 2.2 only)**	Partially Supports	Planned	2025		Depending on screen size, site navigation menus can obscure interactive elements on the base page when open. A fix is expected in next 12 months. On the handful of pages where sticky headers appear, they may also obscure the currently active element in some scenarios e.g. tabbing backwards. A fix is expected in next 12 months.
3.1.2 Language of Parts **(Level AA)**	Does not support	Planned	2025		In rare cases, the content may include text that is in a different language than the primary language of document. Content provided by publishing partners is mostly not coded to identify changes to language in the text.

Additional Information: