# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | Springer Nature |
| --- | --- |
| Product Name | SpringerLink |
| Product Version | n/a |
| Completion Date | n/a |
| Contact Name/Title | Alex Kilgour, Senior Front End Developer |
| Contact Email/Phone | alex.kilgour@springernature.com |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| Example:  Images on the landing page lack equivalent alternate text | Open | Planned | Q3, 2015 release (v1.2) |  | Functional images will receive descriptive alternate text; decorative images will receive null alternate text. |
| Within supplementary material some multimedia material does not provide an alternative as it is uploaded by third parties | Open | Deferred | n/a |  | We always recommend the provision of captions, but it is not currently possible to enforce this, and it is not feasible to update older content |
| Row and column headers not always identified for data tables | Open | I/P | n/a |  | HTML provided by third parties does not always contain proper markup. We are working towards fixing this for published content, and enforcing it for new content |
| Markup not always used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Open | I/P | n/a |  | HTML provided by third party may contain data tables without proper markup. Efforts are made to encourage proper table markup at the data ingestion stage.  We use Pa11y to try and catch specific markup issues and then correct them at source. |
| Frames not always titled with text that facilitates frame identification and navigation | Open | Deferred | n/a |  | Third party scripts inject Frames without titles. This is not used for anything except advertising. None of the page content is contained within frames. |
| When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script not always identified with functional text that can be read by Assistive Technology. | Open | Planned | Not sure at this time |  | Issues currently with old design, will be fully supported after full rollout of the new design. |
| When a web page requires that an applet, plug­in or other application be present on the client system to interpret page content, the page does not always provide a link to a plug­in or applet that complies with §1194.21(a) through (l). | Open | Deferred | n/a |  | We do not use applets. At this time the only plugins used are to display ads, which we exercise no control over.  Where embedded PDFs are used, a fallback to direct file is made available if browser does not have plug in. |
| When electronic forms are designed to be completed on­line, the form does not always allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form. | Open | Planned | Not sure at this time |  | Issues currently with old design, will be fully supported after full rollout of the new design. Which will have explicit labels with inputs and Aria roles for interactive user interface elements on redesign.  We use built­in form validation in combination with JavaScript and server side validation that allows specific validation messaging. |
| Do not always provide at least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Open | Planned | Not sure at this time |  | Issues currently with old design, will be fully supported after full rollout of the new design.  Currently third­party scripts are used to provide related article content ­ this requires a mouse (specifically the visual representation used to link articles relatedness). However a list alternative is provided beside it.  This has been redesigned on the new article page so that it does not have a dependency on using a mouse.  Look Inside feature that shows preview content to users with no access has been removed on redesign where HTML is provided instead. However still present on the old site that have yet to be reached by ongoing redesign. |
| Do not always provide at least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Open | Deferred | n/a |  | Website does not contain audio files; however, supplemental material provided by third party may contain audio files without transcript. Currently not solution to fix this. |
| Only partially support:  Parsing: In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. (Level A) | Open | I/P | n/a |  | Not fully supported, but working towards checking this automatically |
| Captions are provided for some audio content, but not all (Level A) | Open | I/P | n/a |  | there is currently no method for confirming the inclusion of captions |
| Text transcripts are not always provided for video only content (Level A) | Open | I/P | n/a |  | we currently have no way of enforcing this from third party providers |
| We do not currently provide audio descriptions for our video content | Open | I/P | n/a |  | Audio descriptions are not requested from our third parties, but some do provide them |

## Additional Information: