

Accessibility Conformance and Remediation Form

Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
 - Gaps identified from the WCAG 2.0 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
 - Gaps identified in other product support documentation
 - Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
 - Open: The issue has not yet been resolved
 - Closed: The issue has already been resolved
 - I/P: The issue is currently under investigation
 - Other
4. **Disposition:** Enter one of the following values:
 - Planned: The issue will be resolved
 - Deferred: The issue will not be resolved
 - I/P: The issue is currently under investigation
 - Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only):** Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional):** Provide details/description regarding the issue
8. **Additional Information (optional):** Provide any additional discussion regarding accessibility plans

Vendor/Product Information

Vendor Name	JSTOR/ITHAKA
Product Name	JSTOR
Product Version	n/a
Completion Date	10/1/16
Contact Name/Title	Lauren Trimble
Contact Email/Phone	Lauren.trimble@ithaka.org

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
PDF tagging issues: While JSTOR strives to keep content read in a meaningful order this will depend on the quality of each individual PDF.	Open	I/P	This is an ongoing process of discovering and remediating PDFs. The majority of our PDFs are correctly tagged.	Contacting JSTOR support (support@jstor.org) and requesting a properly tagged PDF.	
Tabbing order around global navigation and other content at top of page is not correct.	Open	Planned	End of Q3, 2016		
Contrast ratio between background and text is not great enough on about.jstor.org site.	Open	Planned	End of Q4, 2016		
Keyboard navigation on the about site has some issues. For example: Users cannot tab to the sub-navigation within each page's prominent "For Librarians", "For Publishers" and "For Individuals". These lists only appear when a user hovers a mouse over the navigation.	Open	Planned	End of Q4, 2016		

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
<p>Navigation to usage statistics is hard to follow.</p> <p>Generally, JSTOR supports breadcrumb and contextual navigation to help users orient themselves. The exception is our usage statistics page. Going from the drop-down 'Usage Statistics' in the MyJSTOR navigation menu on jstor.org takes you to the informational About website, where the user must find (within the text of the page) the link to the new analytics gateway.</p>	Open	I/P	End of Q4, 2016		
<p>Alert not getting proper focus on a minority of JSTOR forms.</p> <p>On the Contact US form, (when using a Mac and VoiceOver) input errors do not receive focus and suggestions to fix errors are provided below the form field in question.</p>	Open	I/P	End of Q4, 2016		