## Vendor/Product Information

| Vendor Name | VitalSource Technologies |
| --- | --- |
| Product Name | Bookshelf |
| Product Version | Online |
| Completion Date | 10/14/15 |
| Contact Name/Title | Nick Brown, Product Manager – Bookshelf |
| Contact Email/Phone | Nick.brown@ingramcontent.com / 919-424-5326 |

## Specific Issues

| Issue Description | Current Status(Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| Nested book reader frame is labeled with the book title. Outside frame is not properly labeled. | I/P | I/P | Q4 2015 | Users can access all content by navigating into the inner book frame. |  |
| Some modal pop-up elements are not properly implemented. Some elements are not correctly coded for their behavior or not coded as interactive. | Open | Planned | Q1 2016 |  |  |
| Most form fields are properly labeled. | Open | Planned | Q1 2016 |  |  |
| Using browser Zoom function renders some menus on the Library page inoperable. | Open | Planned | Q1 2016 | Using browser zoom reflows the page layout into the mobile layout.  |  |
| Most portions of the user interface are keyboard accessible. Highlights and notes cannot be created without the use of a mouse. | Open | Planned | No resolution date at this time |  |  |

## Additional Information

Accessibility issues with specific media (PDF and EPUB 3) are being identified and resolved where the issue is related to the Bookshelf Online platform.