# Accessibility Conformance and Remediation Form

## Instructions

This form serves as means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask that you complete the **form** provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
   * Gaps identified from the Accessibility Standards and Voluntary Product Accessibility Template (VPAT)
   * Gaps identified in other product support documentation
   * Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
   * Open: The issue has not yet been resolved
   * Closed: The issue has already been resolved
   * I/P: The issue is currently under investigation
   * Other
4. **Disposition:** Enter one of the following values:
   * Planned: The issue will be resolved
   * Deferred: The issue will not be resolved
   * I/P: The issue is currently under investigation
   * Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

## Vendor/Product Information

| Vendor Name | SoftChalk LLC |
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| Product Name | SoftChalk “Create” |
| Product Version | Version 9 |
| Completion Date | August 31, 2014 |
| Contact Name/Title | Will Sumerall/ SoftChalk Support Specialist |
| Contact Email/Phone | [Will@softchalk.com](mailto:Will@softchalk.com) 877-637-2425 |

## Specific Issues

| Issue Description | Current Status (Open, Closed, I/P) | Disposition (Planned, Deferred, I/P) | Remediation Timeline | Available Workarounds | Comments |
| --- | --- | --- | --- | --- | --- |
| The issues below are described in the SoftChalk CREATE v9 WCAG\_VPAT where we organize our comments into Authoring and Output categories. Authoring comments pertain to comments about commands and functions in the SoftChalk Create 9 interface that educators, instructional designers and curriculum specialists use to create digital learning content. Output comments pertain to the content web pages that are created using the SoftChalk CREATE product. The Output is the content that makes up the digital curriculum that students access. Therefore, in general the Authoring comments pertain to instructor and administrator use of SoftChalk, and the Output comments pertain to student use of the content produced by the SoftChalk Create product. | | | | | |
| AUTHORING ISSUE: Some of the activity dialogs, such as HotSpot Image Activity Creation dialog are not operable using the keyboard alone | Open | Deferred | 3rd quarter, 2017 | Use other activity options in place of the HotSpot Image Activity in your learning content. | SoftChalk Create provides a wide variety of options for developing instructional content. Most of the dialogs for creating and editing content are accessible by a person who is limited to using the keyboard only. If a dialog is not operable using the keyboard alone, try using a different activity template to achieve a similar result. |
| AUTHORING ISSUE: SoftChalk Create (in authoring mode) does not support the use of a screen reader to navigate the authoring interface | Open | I/P | 3rd quarter, 2017 | There are no workarounds for this issue | SoftChalk is currently working on replacing the SoftChalk Create desktop authoring product with a new browser-based authoring product which we hope will provide better accessibility features in the future for those using a screenreader to author content. |
| OUTPUT ISSUE:  All aspects of the web content pages are accessible via the keyboard. One option component of a content page is the inclusion of an interactive activity. Of the 21 interactive activities that can be used in SoftChalk content, 14 of them are keyboard accessible and 7 are not. By keyboard accessible we mean that the student can complete the activity using only the keyboard to access the activity. The 7 exceptions include: HotSpot, Timeline, Identify, Pairs, Align, Sequence and Selection activities. | Open | I/P | 3rd quarter, 2017 | SoftChalk Create provides a wide variety of options for developing instructional content. When creating content with SoftChalk, the use of any or all of the activity templates is optional. We suggest that an instructor use the appropriate activity for their audience. | We will continue to work toward making all of the interactive activities keyboard accessible and will incorporate updates as they become available.  The instructor may add additional or alternative activities to the lesson for students who are not able to complete an activity using only the keyboard. |
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## Additional Information: